



1155 Perimeter Center West Suite 650  
Sandy Springs, GA 30338

# RT-600



## Assembly Manual

**READ ALL INSTRUCTIONS BEFORE INSTALLING AND USING THIS APPLIANCE**

Please read this entire manual before installation and use of this pellet fuel-burning appliance. Failure to follow these instructions could result in property damage, bodily injury, or even death. Contact local building or fire officials about restrictions and installation inspection requirements in your area. Save these instructions.

**A MAJOR CAUSE OF FIRES IS FAILURE TO MAINTAIN REQUIRED CLEARANCES (AIR SPACES) TO COMBUSTIBLE MATERIALS. IT IS OF UTMOST IMPORTANCE THAT THIS PRODUCT BE INSTALLED IN ACCORDANCE WITH THESE INSTRUCTIONS.**



# WARNING



FOR OUTDOOR USE ONLY

DO NOT STORE OR USE COMBUSTIBLE MATERIALS IN  
OR NEAR THIS APPLIANCE.

TO PREVENT INJURY, NEVER ATTEMPT TO MOVE  
GRILL/GRIDDLE WHILE HOT OR WITHOUT  
ASSISTANCE.

UNPLUG WHILE NOT IN USE

NEVER STORE ANY GRILL/GRIDDLE IN A SMALL SPACE OR  
PLACE IN A VEHICLE UNLESS COMPLETELY COOL AND FIRE IS  
VERIFIED AS EXTINGUISHED.

LEAVE A MINIMUM OF 18" CLEARANCE FROM THE UNIT  
TO COMBUSTIBLE CONSTRUCTION AND/OR MATERIALS AT  
THE REAR, SIDES, AND TOP.

USE ON LEVEL GROUND AND NEVER USE  
UNDER COMBUSTIBLE CEILINGS OR  
OVERHANGS.

NEVER USE ON A COMBUSTIBLE FLOOR. USE  
ON A NONCOMBUSTIBLE FLOOR OR FLOOR  
PROTECTED WITH NONCOMBUSTIBLE  
SURFACE WHERE PROTECTIVE SURFACE HAS  
BEEN APPROVED FOR SUCH USE BY THE  
AUTHORITY HAVING JURISDICTION.

# IMPORTANT SAFETY INFORMATION

Warning: Read all safety information before operating grill/griddle.

For outdoor use only. Do not use in any enclosed area. Use on level surface, away from overhanging easements.

Never move your grill while in operation and always lock/secure wheels.

Keep grill/griddle 18" or more from any combustible surface.

Do not put anything flammable on the bottom shelf under the grill/griddle.

Never plug in your SmokeStone 600 without the service access grate underneath your controller installed.

Never put your grill/griddle in a vehicle without first ensuring that it is completely cool and that no hot embers, pellets, or ashes remain in the fire pot or auger.

Occasionally, your SmokeStone 600 should be checked for fire pot obstructions to make sure proper airflow is maintained. See cleaning instructions in this manual for proper procedures.

Your SmokeStone 600 gets very hot; keep young children and animals away while in use. Use extreme caution when cooking at high temperatures.

Use heat-resistant barbecue mitts or gloves when operating this unit. Long handled, non-plastic utensils are also recommended.

Be aware of and/or remove loose clothing, jewelry, and accessories before using grill.

Do not touch cooking chamber or attempt to move your SmokeStone 600 while operating or while the grill/griddle is hot. Make sure the fire is completely out and that the grill/griddle is completely cool before transporting the grill/griddle.

Before covering your grill/griddle, make sure that the grill/griddle has cooled completely.

Never put your hand in the pellet hopper or attempt to service any part of your SmokeStone 600 while your grill/griddle is plugged in. Keep protective grates and guards in place.

Follow these guidelines to prevent this colorless, odorless gas from poisoning you, your family or others.

Know the symptoms of carbon monoxide poisoning: headache, dizziness, weakness, nausea, vomiting, sleepiness, and confusion. Carbon monoxide reduces the blood's ability to carry oxygen. Low blood oxygen levels can result in loss of consciousness and death.

See a doctor if you or others develop cold or flu-like symptoms while cooking or in the vicinity of this appliance. Carbon monoxide poisoning, which can easily be mistaken for a cold or flu, is often detected too late.

Alcohol consumption and drug use increase the effects of carbon monoxide poisoning.

Carbon monoxide is especially toxic to mother and child during pregnancy, infants, the elderly, smokers, and people with blood or circulatory system problems, such as anemia, or heart disease.

# SmokeStone 600

## Assembly Manual and User Guide

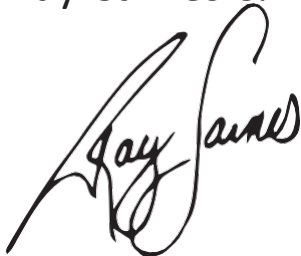
Congratulations on the purchase of your new SmokeStone 600 Wood Pellet Griddle. With proper care and maintenance, your griddle will provide you years of trouble-free operation. Please review the following information carefully for useful tips and information that will help you utilize your griddle's extensive features and benefits.

To see our favorite recipes and cooking tips, visit [recteq.com](http://recteq.com). As you become familiar with your recteq, you will find that indoor cooking becomes the exception and not the rule in your house. With the ability to easily cook foods to standards that meet or exceed restaurant quality, you will find yourself not wanting to go to restaurants and pay for food that does not live up to the recteq standard of flavor. Also, don't be alarmed when your neighbors call and ask if you will 'recteq' some meat for them...This is a common occurrence among recteq owners.




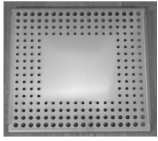
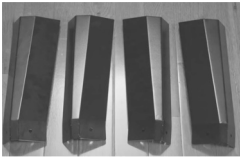




We want you to join the vibrant and growing community of recteq owners. Whether you want to contribute your own tips and recipes, learn from others, or a bit of both, please jump right in. You now have an incredible tool for cooking. Let's see how you use it!

Thank you for choosing recteq.

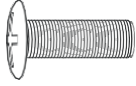


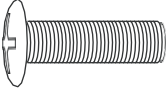
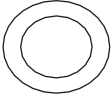

Ray Carnes & Ron Cundy Co-Founders, recteq, LLC



## SmokeStone 600 CONTENTS

| Component     | Qty | Steps Used | Illustration  | Component    | Qty | Steps Used | Illustration  |
|---------------|-----|------------|---|--------------|-----|------------|---|
| Caster Wheels | 2   | 4          |    | Pull Bar     | 1   | 6          |    |
| Fixed Wheels  | 2   | 4          |    | Deflector    | 1   | 7          |    |
| Legs          | 4   | 2          |    | Griddle      | 1   | 8          |    |
| Bottom Shelf  | 1   | 3          |  | Warming Rack | 1   | 8          |  |
|               |     |            |   | Drip Bucket  | 2   | 8          |  |

## SmokeStone 600 Hardware Contents

| Hardware  | Specs                                     | Steps Used | Illustration  |
|---|---|------------|---|
| Small bolts used to mount legs and bottom shelf.            | M6 x 1.00<br>Length:.75in<br>Quantity: 20 | 2 & 3      |    |
| Small flat washers used for legs and bottom shelf.          | M6<br>Quantity: 20                        | 2 & 3      |    |
| Small lock washers used for legs and bottom shelf.          | M6<br>Quantity: 20                        | 2 & 3      |    |
| Medium bolts used for fixed wheels and caster wheels        | M8 x 1.25<br>Length:1in<br>Quantity: 16   | 4          |    |
| Medium flat washers used for fixed wheels and caster wheels | M8<br>Quantity: 16                        | 4          |   |
| Medium lock washers used for fixed wheels and caster wheels | M8<br>Quantity: 16                        | 4          |  |

## Step 1: Unpack and Prepare for Assembly

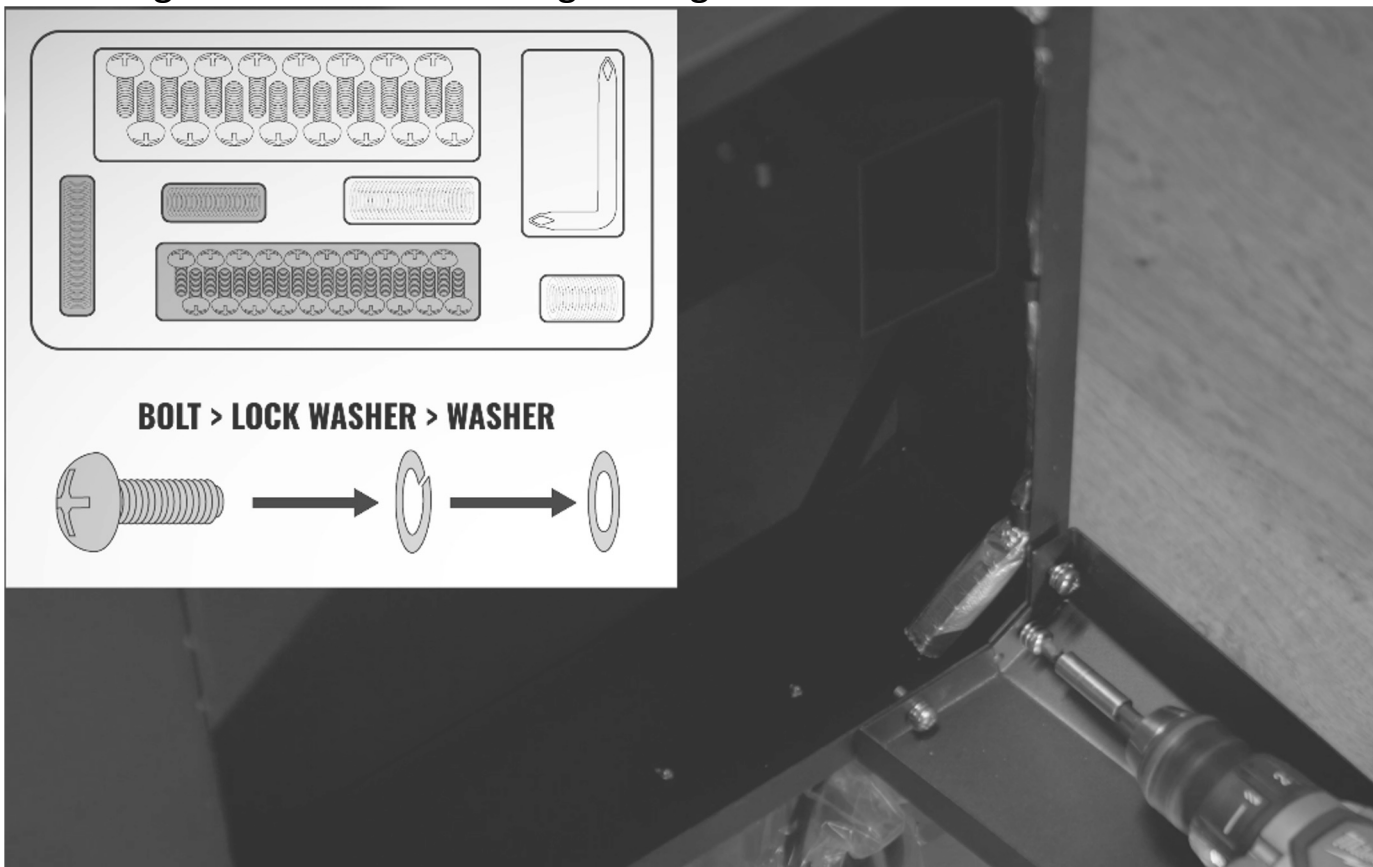
Remove and unwrap all items from grill/griddle body.

With assistance, lay griddle body on its back using packing material to protect from damage. Be aware of sharp edges and points while assembling.

## Step 2: Attach Legs

Start with griddle on its back. Attach each leg to all four corners of the griddle body using 3 small bolts with lock washer and flat washer for each bolt (see diagram).

Hand-tighten all bolts before tightening with screwdriver or drill.

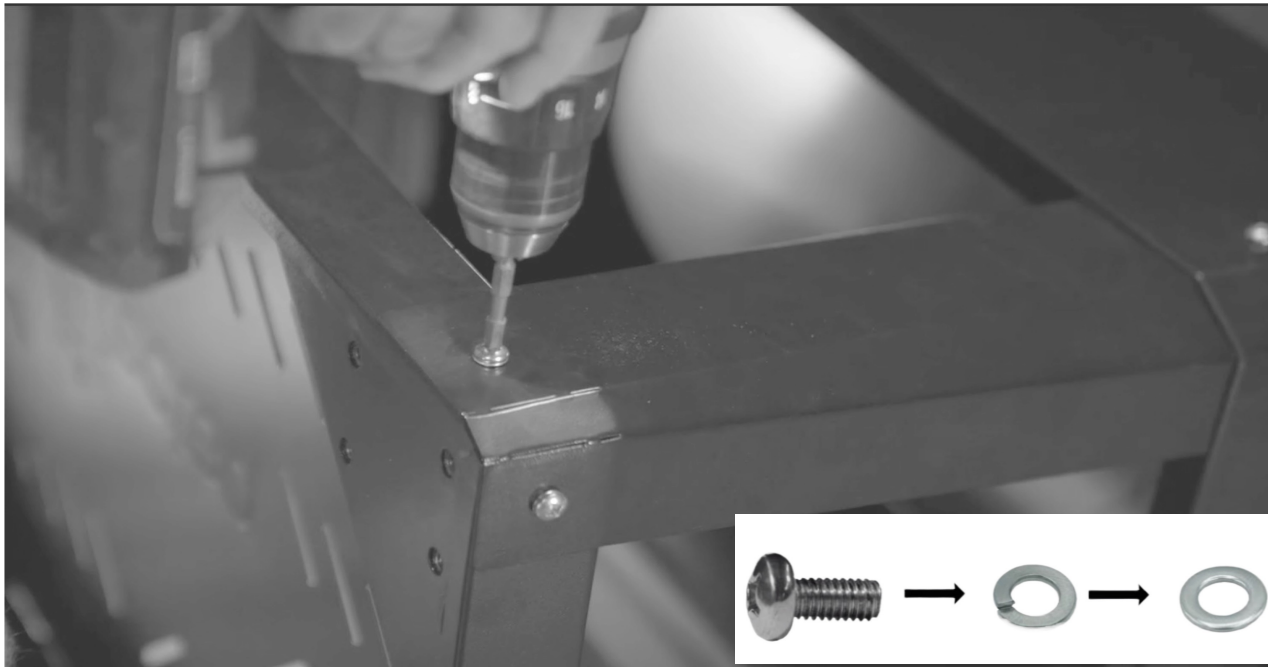


(USE OF AN IMPACT DRILL/DRIVER IS NOT RECOMMENDED)

### Step 3: Attach Bottom Shelf

Ensure recteq logo is facing front of grill/griddle and align shelf with feet of the four legs.

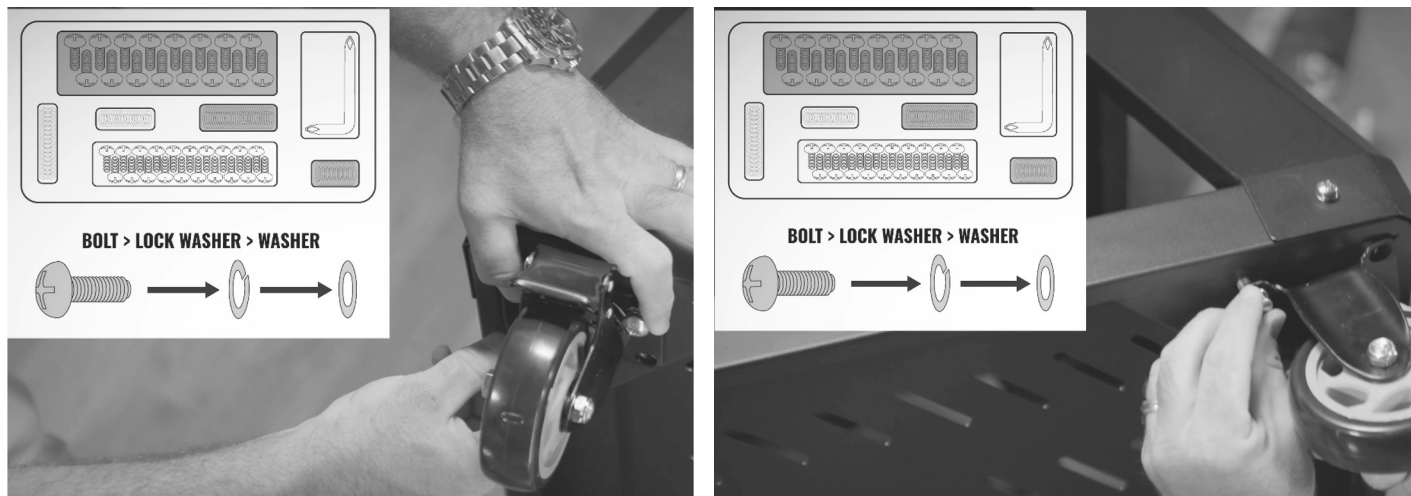
Attach all four legs to bottom shelf using small bolt, lock washer, and flat washer.



### Step 4: Attach Wheels

Attach both caster wheels to the left side of the bottom shelf using medium bolt, lock washer, and flat washer.

Attach both fixed wheels to the right side of the bottom shelf using medium bolt, lock washer, and flat washer.





### **Step 5: Stand Griddle Upright**

With assistance (two person lift recommended) and caster wheels locked, stand griddle upright.

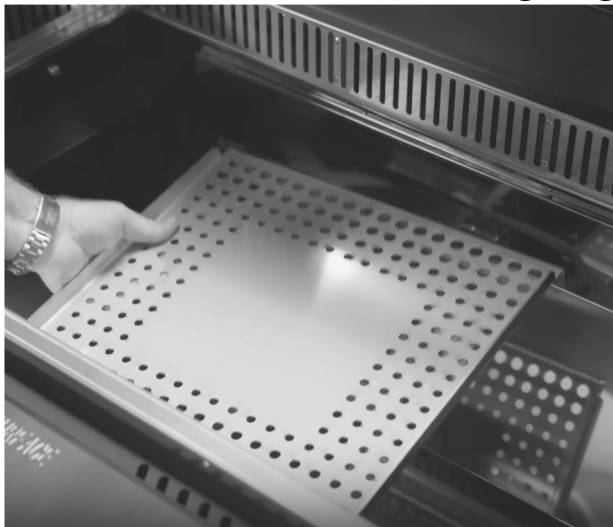
### **Step 6: Install Pull Bar**

Attach the pull bar to barrel using pre-installed hardware. The beauty ring should be secured between the outside of the barrel and pull bar.



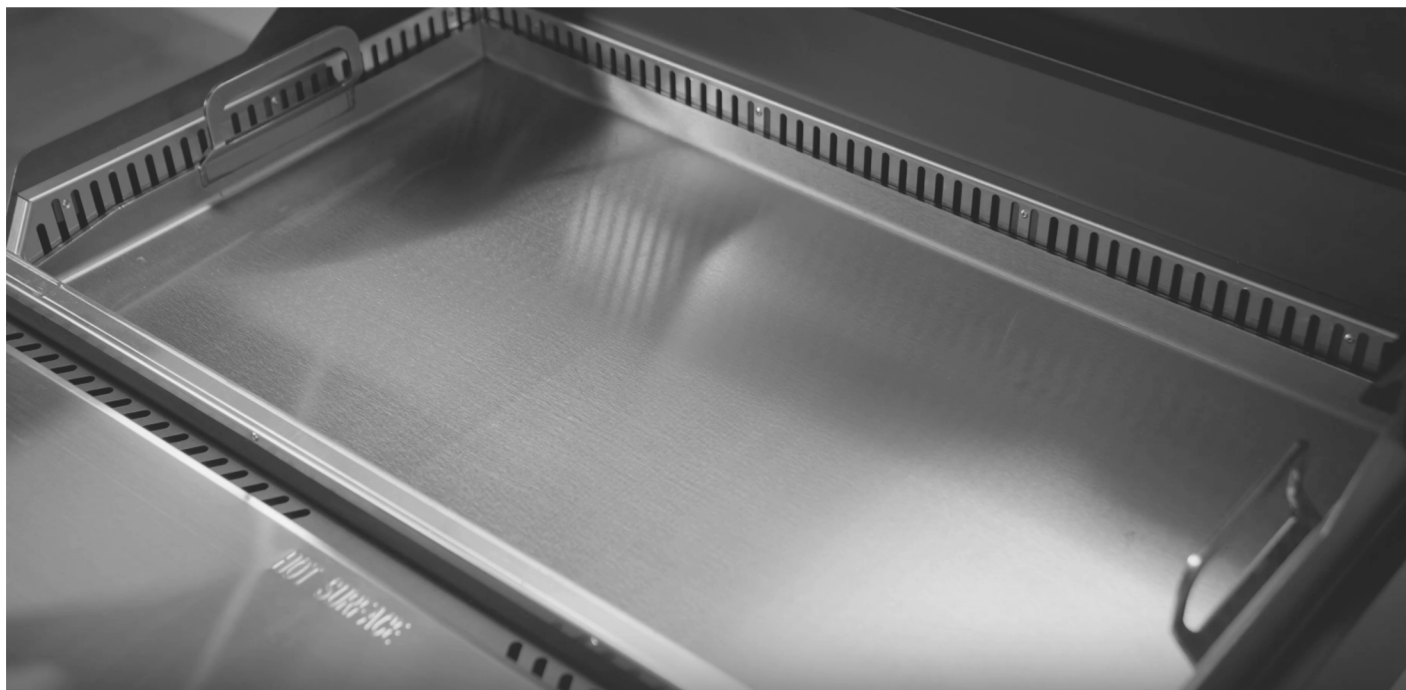
### **Step 7: Insert Deflector**

Insert the deflector inside the grill/griddle, over the firepot



## Step 8: Insert Griddle, Warming Rack, and Bucket

With the grease diverter in the front right, insert the griddle



Insert the warming rack.



Attach the drip bucket to the grease chute underneath the griddle.



## Initial Setup Procedure

Before cooking for the first time, we recommend you remove the griddle and wash with mild soap and water. Fill your hopper at least halfway and place a 1/4 cup of pellets in the firepot. Reinstall the deflector and griddle and set controller to Med. Once the griddle reaches ~400° F, let it run with the lid down for 1 hour. This will provide a final cure and remove any residue that may have accumulated during manufacturing and shipping. After this initial burn, your grill/griddle is ready for cooking.

Note: The griddle surface is made from cold rolled carbon steel and expansion and contraction naturally occurs. Minor warping may occur during initial heating cycles, but the griddle surface will relax. Should you experience this issue, rest assured that it will cease within the first 5-10 heating cycles.

## Operating Your Griddle

Power Button:

DO NOT MANUALLY FILL YOUR FIREPOT WITH PELLETS.

DO NOT OVERFIRE OR ATTEMPT TO ACCELERATE THE NATURAL LIGHTING SEQUENCE OF YOUR GRILL/GRIDDLE.

Press power button to turn griddle on and adjust temperature knob to desired temperature.

- Turning the grill/griddle ON activates the automatic startup mode and illuminates the digital readout.
- If your griddle fails to light itself within 30 minutes of startup, the Smart Grill Technology™ processor will turn the grill/griddle off and display ER-2 on the screen.
- Pressing the power button again activates the shut-down mode of your grill/griddle. If actual temperature is below 160° F, pressing the power button will simply turn the grill/griddle off.
- When the power button is used to shut down your grill/griddle, the Smart Grill Technology™ processor will stop adding pellets to the fire pot and the fan will continue running to completely burn the pellets remaining in the fire pot. During this cooling process, the display screen will display FAN. Shortly thereafter, the display screen will change to display AUG - this will push out any embers left in the auger tube.

WIFI: Download the recteq app from Apple App Store for Apple devices or Google Play for Android devices, and follow the directions on app.

WIFI Troubleshooting: Go to [recteq.com/wifi-setup](http://recteq.com/wifi-setup)

Temperature Control Knob: Turn knob to select computer-maintained temperature

**Temperature settings: LO and FUL**

**LOW: Low, the controller will heat your griddle to 300° F.**

**LoM: Low-medium, the controller will heat your griddle to 350° F.**

**MEd: Medium, the controller will heat your griddle to 400° F.**

**MHI: Medium high, the controller will heat your griddle to 450° F.**

**HI: High, the controller will heat your griddle to 500° F.**

**FUL: FUL will display as set temperature when knob is turned clockwise beyond HI.**

**Grill/griddle will feed pellets to the fire at 100% of auger capacity. This will produce the highest temperature possible, given environmental conditions/type of pellets used.**

## Operating Your Griddle

**Settings Button:** Press and hold the settings button to access the adjustable parameters menu. Short presses of the settings button will scroll through the adjustable parameters. Pressing and holding the settings button will exit the adjustable parameters menu.

**Test Mode:** With grill/griddle OFF, press and hold the Settings Button to enter the Adjustable Parameters Menu. Enter Test Mode from either of the five screens AUG, OFS, PrA, PrB, or rSt by pressing the Power Button. Each additional press of the Power Button will advance you through the 8 Test Mode screens. The last screen is the BYE screen. While on the BYE screen, press the Settings Button to return to the adjustable parameters screen, then press and hold the Settings Button and your griddle's controller will return to the OFF state.

### Adjustable Parameter 1

|     |    |
|-----|----|
| AUG | 10 |
|-----|----|

**Adjustable Parameter 1: Min Feed Rate -** Min Feed Rate is the minimum rate that the auger is allowed to feed fuel to the fire pot, regardless of Set Point. Decreasing the value will allow the grill/griddle to achieve lower temperatures but will increase the risk of flame-outs. Increasing the value will prevent losing fire but will limit your ability to maintain low temperatures on hot, sunny days. *Note: Changing this does not change the auger speed. The auger speed is constant.*

### Adjustable Parameter 2

|     |   |
|-----|---|
| OFS | 0 |
|-----|---|

Turning the Temperature Control Knob clockwise will increase, and turning counterclockwise decrease, the value within the range of 5 - 250. (Factory preset: 10)

**Adjustable Parameter 2: Temperature Offset -** Your griddle has been precisely calibrated at our facility, but the Temperature Offset allows you to customize how your controller will operate. Should you choose to rely on a secondary temperature probe, you can use the following process to recalibrate your Smart Grill Technology Controller. Adjustable Parameter 2 will display OFS.

*Due to varying qualities of pellet brands, we give you the ability to adjust your minimum feed rate downward in the event that your grill/griddle is running hot at lower temperatures. However, if you experience a sudden loss, followed by an immediate increase in griddle temperature, then your grill/griddle has experienced a flame out and will automatically relight. This signifies that your minimum feed rate was adjusted too low and needs to be increased.*

## Test Mode

VEr XXX



To enter test mode: Press and hold Settings for 3 seconds - Press Power repeatedly until you see AUG

VEr XXX displays current software version.

Screen 5-1



Screen 5-1 is test mode for your auger motor. You should be able to look in your griddle's firepot and see the end of the auger turning very slowly.

Screen 5-2



Screen 5-2 is test mode for your griddle's ignition system. You should be able to look into the firepot and see your igniter begin to glow within a few minutes.

**DO NOT TOUCH THE IGNITER.**

Screen 5-3



Screen 5-3 is test mode for your grill/griddle's blower fan. You should be able to hear the fan blowing.

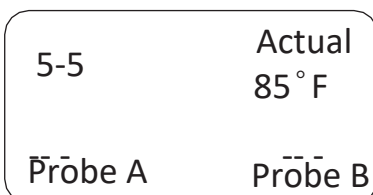
Screen 5-4 is test mode for your griddle's control knob. You can turn the knob to see the 000 value increase and decrease as you turn the knob.

Screen 5-4



Screen 5-5 is test mode for your grill/griddle's temperature sensor and Probe A / Probe B. You can see the temperature values for each displayed on the screen (a value of - - - means the probe is not plugged in or the grill's sensor is not connected).

Screen 5-5



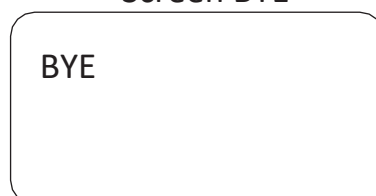
Screen 5-6 is an internal quality control screen that has no function for the user.

Screen BYE is the final screen of test mode. Pressing the power button again will return you to Screen 5-1. Pressing the settings button will return you to the Settings Menu, at which time you can hold the Settings Button to exit Settings Menu and get back to a blank screen.

Screen 5-6



Screen BYE



## **Shutting Off Grill/Griddle**

When you are done cooking, simply press the power button. The blower fan will run continuously and will shut off on its own. Then the auger will feed pellets to conclude the shut-down process. This pushes any smoldering pellets in the auger tube into firepot where they can safely burn out on their own. Your grill/griddle will continue to smoke after cool down is complete, this is normal as the remaining pellets are burning out. It's extremely important to keep the lid closed during this process. Do not move until the grill/griddle is fully cooled.

## **Tips, Tricks, and Temps**

### **Preheating**

It is important to allow your griddle to preheat to achieve your desired cooking temperature before cooking. This allows the entire griddle to heat up and quickly return to your desired temperature once your food is introduced. If you do not allow the griddle to preheat, you will find that it takes a longer period of time to bring both the grill/griddle and the food to your desired cooking temperature. It is important to leave the lid closed during preheating.

### **Pellet Information**

**STORE PELLETS IN A DRY SPACE – AWAY FROM FLAMMABLE MATERIALS AND HEATING SOURCES**

**USE ONLY WOOD PELLET FUEL SPECIFIED FOR COOKING. DO NOT USE PELLET FUEL LABELED AS HAVING ADDITIVES**

Premium hardwood pellets contain approximately 8,200 BTUs of heat per pound and leave less than 1% ash residue. Pellets should be stored in a dry area, as wet pellets will swell and turn back into sawdust. For the best results, always use premium hardwood pellets in your grill/griddle. The use of grades other than premium hardwood pellets may result in temperature variations, uneven cooking, and poor results. Remember, pellets do not contain preservatives and will deteriorate over time.

**Caution:** Some wood pellets produced for heating fuel have a high content of softwood which can include pitch and should not be used for cooking. Always check with the pellet manufacturer to ensure that you are cooking with a premium, 100% hardwood pellet.



## Tips, Tricks, and Temps

- Always use grill/griddle on a level surface and lock/secure wheels.
- Check and clean fire pot regularly; this will ensure proper ignition and heat output.
- Not all pellets are created equal; always use dry and fresh pellets.
- Always store pellets in a dry area.
- Get to know your grill/griddle and keep good cooking notes. This will help with consistency.
- Practice makes perfect.
- Always allow your meat to rest before serving.
- Always keep your cooking area clean.
- Wind can cool your grill/griddle temperature.
- Always preheat grill/griddle to desired temperature before use.
- Wipe off cooking surfaces before preheating; dirt and food stains can cook into surface.
- Always check pellet hopper for debris and remove excess pellet dust as needed.
- Foods cooked in pans or containers will require more time than foods cooked directly on grate.
- Know your food's internal temperature.
- Use long handled tongs and spatulas for turning meats; do not use plastic utensils.
- Do not use accessories not specified for use with this appliance.
- Injecting, mopping, and spritzing are great ways to keep meat from drying out.
- When going low and slow, plan for your meats to stall; larger pieces of meat tend to take longer from 160° F-180° F. Be patient.
- Never unplug your grill/griddle to turn it off.
- When not in use, unplug and cover with recteq Premium Griddle Cover.
- Use only compatible meat probes with your recteq controller.

## Temperatures

Remember, you can't tell whether meat is safely cooked by looking at it. Any cooked, uncured red meats (including pork) can be pink, even when the meat has reached a safe internal temperature.

After you remove the meat from your grill/griddle, allow it to rest.

- Hot foods should be held at 140° F or warmer.
- Cold foods should be held at 40° F or colder.
- Perishable foods should not be left out for more than 2 hours at room temperature; 1 hour when the temperature is above 90° F.
- Always follow food safety guidelines provided by the USDA.

## Maintenance & Cleaning

- CLEAN YOUR FIRE POT EVERY 3-5 COOKS OR AFTER EVERY 16 HOURS OF COOKING TIME, TO ENSURE PROPER AIRFLOW.
- PERIODICALLY CLEAN OUT VENT AT REAR OF LID TO ENSURE PROPER AIRFLOW AND MAXIMUM PERFORMANCE.
- DISPOSAL OF ASHES - ASHES SHOULD BE PLACED IN A METAL CONTAINER WITH A TIGHT-FITTING LID. THE CLOSED CONTAINER OF ASHES SHOULD BE PLACED ON A NONCOMBUSTIBLE FLOOR OR ON THE GROUND, WELL AWAY FROM ALL COMBUSTIBLE MATERIALS, PENDING FINAL DISPOSAL. IF THE ASHES ARE DISPOSED OF BY BURIAL IN SOIL OR OTHERWISE LOCALLY DISPERSED, THEY SHOULD BE RETAINED IN THE CLOSED CONTAINER UNTIL ALL CINDERS HAVE THOROUGHLY COOLED.
- Use a scraper or brush to clean your griddle and warming rack after every cook to provide years of trouble-free use.  
*Note: Make sure that no bristles have shed onto the cooking surfaces.*
- Use a mild soap and water to clean the exterior of your grill/griddle. AVOID USING CAUSTIC CLEANERS! ie: ajax, comet, etc.
- If left in an exposed area, keep your grill/griddle covered and unplugged when not in use.
- Never let your pellets get wet; they will swell and jam your auger.
- If grill/griddle is not used for 6 weeks or more, it is advised to remove all pellets from hopper.
- Remove pots and pans while the operating appliance is unattended, to reduce the risk of fire

Never store the grill/griddle in a small space or place in a vehicle unless completely cool and fire is verified as extinguished. Never move the grill/griddle while it is still hot. Never move the grill/griddle without assistance.

Clean the ash from the interior of your grill/griddle, fire pot, and hopper every 5-6 bags of pellets – a shop vac is an ideal tool for this job. It also helps to leave a thin layer of ash on the bottom of the barrel for insulation.

**WARNING:** Always wait at least 12 hours after cooking to remove ash from your grill/griddle!

**Disposal of grease should comply with any and all local laws, rules, and ordinances**



## Troubleshooting

We pride ourselves on our grills/griddles, accessories, and on our commitment to serve you. Please consult the chart below to help resolve issues you may encounter.

Also, please don't hesitate to contact us with any issues.

(706) 922-0890

| Issue                                | Potential Cause | Solution  |
|--------------------------------------|-----------------|---|
| Grill/Griddle will not light/turn on | Power           | Make sure power is plugged into working GFCI outlet, and outlet is not tripped.<br>Unplug grill/griddle and check for blown fuse; refer to controller schematic on page 23.   |
|                                      | Fuse            | Replace fuse manually and try again. Call Customer Service or visit <a href="http://recteq.com">recteq.com</a> if problem persists.   |
|                                      | Igniter         | Remove griddle and heat deflector and visually inspect fire pot and if after 10 minutes:<br><ul style="list-style-type: none"> <li>•your pellets are feeding</li> <li>•your blower fan is running</li> <li>•your grill/griddle is still not lighting</li> </ul> Then your igniter rod may need to be replaced. Call Customer Service. |
|                                      | Auger Motor     | Remove griddle and heat deflector; visually inspect auger turning in the fire pot. (Note: the auger turns very slowly)<br>If auger is not turning, you may have an obstruction in your hopper. Clean out pellets and try again. If problem persists, your auger motor may need to be replaced. Call Customer Service.                 |
|                                      | Control Board   | UNPLUG GRILL/GRIDDLE.<br>Check to make sure the fuse is intact and has not blown. Check for any loose wire connections. If any wires have become detached, refer to controller schematic.   |

| Issue   | Potential Cause        | Solution   |
|---|------------------------|--|
| Grill/griddle is smoking excessively/ smoke is discolored | Pellet quality/age     | Inspect pellets; ensure that pellets are dry and have not broken down into sawdust. If problem persists, remove pellets from the hopper and clean ash from your firepot, then replace with fresh dry pellets.  |
|   | Excess ash in fire pot | Check the burn pot for ash and clean as necessary (it's advised to clean fire pot every 3-5 uses).   |
|   | Blower fan             | Unplug grill/griddle. Remove access panel; visually inspect blower fan for any obstructions, loose connections, bugs, etc. Remove obstructions. Power grill/griddle on. If problem persists, unplug grill/griddle. Spin fan manually for several revolutions. Plug grill/griddle back in. If problem persists, your blower fan may need to be replaced. Call customer service. |
| Grill/Griddle will not heat up to or maintain proper temp | Pellet quality/age     | Inspect pellets; ensure that pellets are dry and have not broken down into sawdust. If problem persists, remove pellets from the hopper and clean ash from your firepot, then replace with clean dry pellets.  |
|   | Insufficient airflow   | Check firepot/smokestack/vents for any obstructions/ ash accumulation.   |
|   | Excess ash in fire pot | Check fire pot for ash and clear as necessary.   |
| Fire continues to go out                                  | Pellet quality/age     | Inspect pellets; ensure that pellets are dry and have not broken down into sawdust. If problem persists, remove pellets from the hopper and clean ash from your firepot, then replace with clean dry pellets.  |
|   | Hopper obstruction     | Unplug grill/griddle. Remove pellets from hopper. Clean hopper of any obstructions or build up.  |
|   | Pellet Bridge          | Excessively long pellets can catch on each other and cause pellets not to fall into the auger.   |

| Issue                                       | Potential Cause   | Solution(s)   |
|---|---|---|
| Pellets are not being delivered to fire pot | Hopper obstruction  | Unplug grill/griddle. Remove pellets from hopper. Clean hopper of any obstructions or build up.   |
|   | Auger Failure/Jam   | Remove griddle and heat deflector plate; visually inspect auger turning in the fire pot. (Note: the auger turns very slowly)<br>If auger is not turning, you may have an obstruction in your hopper. Clean out pellets and try again. If problem persists, your auger motor may need to be replaced. Call Customer Service. |
| Flare ups                                   | Excessively greasy food while temperature setting is too high | Cook at 350°F or below when cooking excessively fatty foods.  |
| Excessive grease/build up                   | Excessively greasy food                                       | Cook at 350°F or below when cooking excessively fatty foods.  |
| Smoke coming from hopper                    | Excess ash in firepot   | Clean grill/griddle interior.   |
|   | Pellet level very low in hopper                               | Add more pellets to hopper.   |
|   | Excess pellet dust lining auger tube causing burn back        | Remove pellets from hopper and vacuum out hopper, auger tube, and fire pot.   |
| ER-1  | Power Failure   | Make sure power is plugged into working GFCI outlet, and outlet is not tripped.<br>Turn grill/griddle off, then back on again to reset controller and clear code.   |
| ER-2  | Grill/griddle hasn't ignited in over 30 minutes               | Refer to "Grill/Griddle will not light/turn on" in Troubleshooting.   |
| ER-3  | RTD unplugged/griddle over heated                             | Check connection and let grill/griddle cool. Turn off and back on to reset controller and clear code  |

## Troubleshooting

In case of igniter failure, you can start your SmokeStone 600 manually:

1. Remove the griddle and heat deflector.
2. Clean out fire pot and place no more than 1/2 cup of pellets in the bottom. Add a small amount of solid fuel fire starter, such as those made from sawdust and wax, or use wood shavings.

*Tip: A paper towel, shredded cardboard, or shredded newspaper can work as a substitute.*

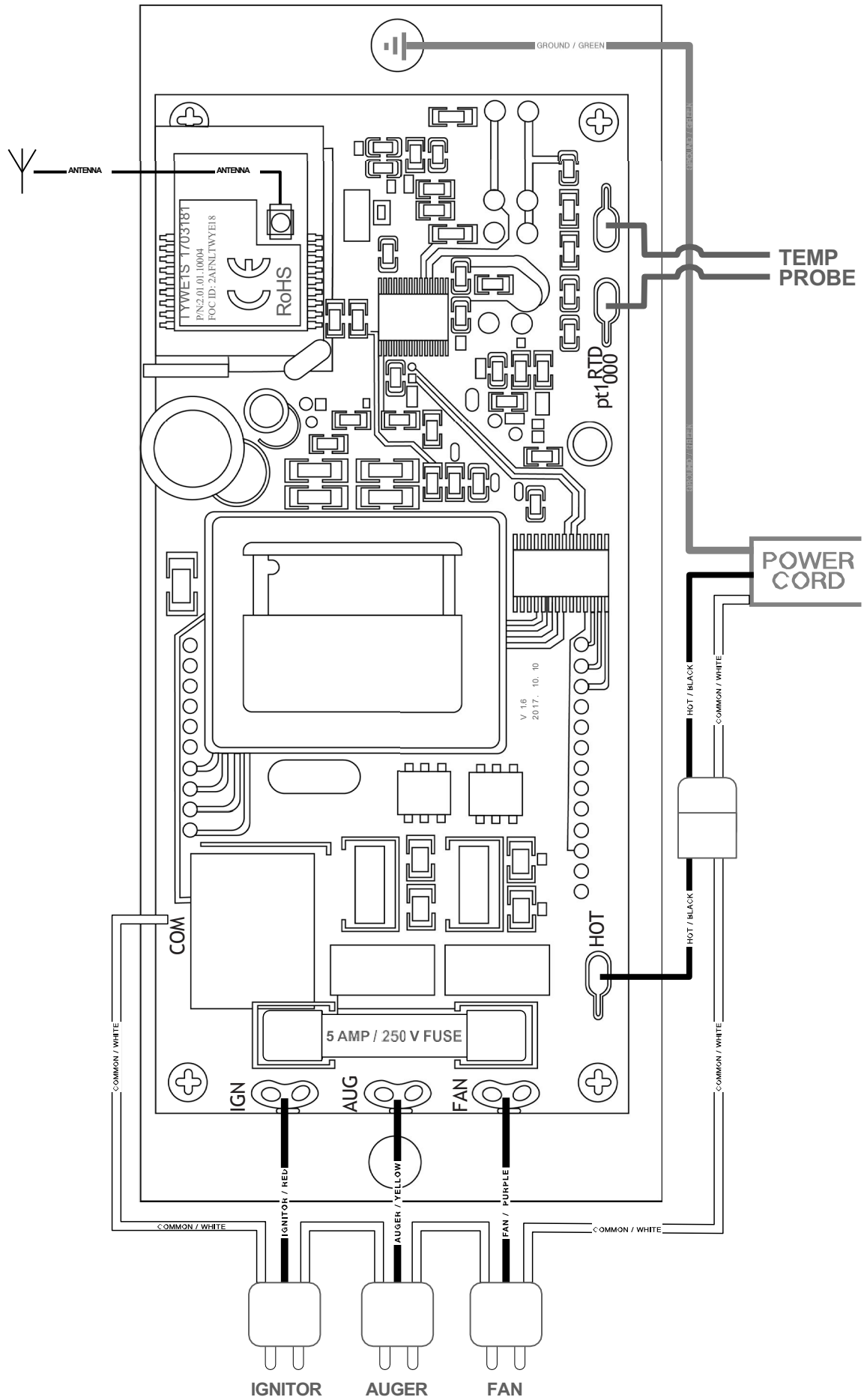
If you have a torch lighter, a fire starter is not needed.

3. Light the fire starter.
4. After the pellets are burning briskly, turn on your grill/griddle. If your fire goes out, repeat steps 1-4.
5. If your fire stays lit, replace the heat deflector and griddle then close the lid.

Be careful not to touch the fire.

**CAUTION:** Do not use flammable liquids such as gasoline, gasoline-type lantern fuel, kerosene, charcoal lighter fluid, or similar liquids to start or freshen-up the fire! Keep all such liquids well away from the grill/griddle while it is in use.

# Controller Schematic



## Warranty

This limited warranty covers the SmokeStone 600 Wood Pellet Griddle manufactured by “recteq, LLC.” SmokeStone 600 carries a 6-year limited warranty from the date of purchase by the original owner against defects in material and workmanship when subjected to normal residential use. Limited warranty does not apply to paint, grill/griddle cover, or damage caused from corrosion.

### Conditions of Limited Warranty

1. During the term of the limited warranty, recteq, LLC’s obligation shall be limited to replacement of covered, failed components. recteq will repair or replace parts returned to recteq, freight prepaid, if the part(s) are found by recteq to be defective upon examination. recteq shall not be liable for transportation charges, labor costs, or export duties.
2. recteq takes every precaution to utilize materials that retard rust including the use of high temperature paint and stainless steel where advisable. Even with these safeguards, the protective coatings can be compromised by various substances and conditions beyond recteq’s control. High temperatures, excessive humidity, chlorine, industrial fumes, fertilizers, lawn pesticides, and salt are some of the substances that can affect paint and metal coatings. For these reasons, the limited warranties DOES NOT COVER RUST OR OXIDATION FOR ANY REASON.
3. The warranty is based on residential use. Warranty coverage does not apply to products used in commercial applications.

### Exceptions to the Limited Warranty

There is no written or implied performance warranty on recteq, as the manufacturer has no control over the installation, operations, cleaning, maintenance or the type of fuel burned. This limited warranty will not apply nor will recteq assume responsibility if your product has not been installed, operated, cleaned, and maintained in strict accordance with the manufacturer’s instructions. The warranty does not cover damage or breakage due to misuse, improper handling, or modifications. NEITHER THE MANUFACTURER, NOR THE SUPPLIERS TO THE PURCHASER ACCEPTS RESPONSIBILITY, LEGAL OR OTHERWISE, FOR THE INCIDENTAL OR CONSEQUENTIAL DAMAGE TO THE PROPERTY OR PERSONS RESULTING FROM THE USE OF THIS PRODUCT. ANY WARRANTY IMPLIED BY LAW, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS, SHALL BE LIMITED TO SIX (6) YEARS FROM THE DATE OF ORIGINAL PURCHASE. WHETHER A CLAIM IS MADE AGAINST THE MANUFACTURER BASED ON THE BREACH OF THIS WARRANTY OR ANY OTHER TYPE OF WARRANTY EXPRESSED OR IMPLIED BY LAW, MANUFACTURER SHALL IN NO EVENT BE LIABLE FOR ANY SPECIAL, INDIRECT, CONSEQUENTIAL, OR OTHER DAMAGES OF ANY NATURE WHATSOEVER IN EXCESS OF THE ORIGINAL PURCHASE PRICE OF THIS PRODUCT. ALL WARRANTIES BY MANUFACTURER ARE SET FORTH HEREIN AND NO CLAIM SHALL BE MADE AGAINST MANUFACTURER ON ANY ORAL WARRANTY OR REPRESENTATION. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations of implied warranties, so the limitations or exclusions set forth in this limited warranty may not apply to you. This limited warranty gives you specific legal rights and you may have other rights, which vary from state to state.

The limited warranty for SIX (6) years is in lieu of all other warranties expressed or implied, at law or otherwise, and recteq does not authorize any person or representative to assume for recteq any obligation or liability in connection with the sale of this product. This means that no warranties, either expressed or implied, are extended to persons who purchase the product from anyone other than recteq or an authorized recteq Distributor.

### Procedure for Warranty Service

Call recteq (706)922-0890 for repair or replacement of your covered parts. Be prepared to furnish the following information.

- Purchaser’s name, model, and serial number of grill/griddle, and date of purchase.
- An accurate description of the problem.