



- Masonry Fireplace
- Factory Built (Metal) Fireplace
- Mobile Home Approved



# Yankee Bay<sup>™</sup> Pellet Insert

- -- Please read this entire manual before installation and use of this pellet fuel-burning room heater. Failure to follow these instructions could result in property damage bodily injury or even death.
- -- Contact local building or fire officials about restrictions and installation inspection requirements in your area.
- -- Save these instructions
- **Installer**: After installation give this manual to the homeowner and explain operation of this stove.
- \$10.00 © Copyright 2008, T.I. Part # 100-01145



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# Introduction

We welcome you as a new owner of a Yankee Bay pellet heater. In purchasing a Yankee Bay you have joined the growing ranks of concerned individuals whose selection of an energy system reflects both a concern for the environment and aesthetics. The Yankee Bay is one of the finest home heaters the world over. This manual will explain the installation, operation, and maintenance of this pellet-burning heater. Please familiarize yourself with the Owner's Manual before operating your heater and save the manual for future reference. Included are helpful hints and suggestions which will make the installation and operation of your new heater an easier and more enjoyable experience. We offer our continual support and guidance to help you achieve the maximum benefit and enjoyment from your heater.

## Important Information

No other Yankee Bay heater has the same serial number as yours. On the Yankee Bay the serial number is on the hopper cover.

This serial number will be needed in case you require service of any type.

Model:	Yankee Bay
Serial Number:	
Purchase Date:	
Purchased From:	

### Mail your Warranty Card Today, and Save Your Bill of Sale.

To receive full warranty coverage, you will need to show evidence of the date you purchased your heater. Do not mail your Bill of Sale to us.

We suggest that you attach your Bill of Sale to this page so that you will have all the information you need in one place should the need for service or information occur.



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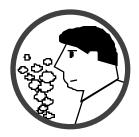
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# **Safety Precautions**





- Do not operate the heater if you smell smoke coming from the heater. Turn the POWER switch to "OFF", monitor your heater, and call your dealer.
- Never use gasoline, gasoline-type lantern fuel, kerosene, charcoal lighter fluid, or similar liquids to start or 'freshen up' a fire in this heater. Keep all such liquids well away from the heater while it is in use.





- Contact your local building officials to obtain a permit and information on any installation restrictions or inspection requirements in your area. Notify your insurance company of this heater as well.
- The exhaust system **must** be completely airtight and properly installed. The pellet vent joints must be sealed with RTV 500° F. (260° C.) silicone sealant.



- an (se se • Ne rep he are
- Do not unplug the heater if you suspect a malfunction. Turn the MODE SWITCH to "OFF" and monitor the heater (see the "Maintenance" section for details).
  - Never try to repair or replace any part of the heater unless instructions are given in this manual. All other work should be done by a trained technician.



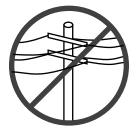


- The viewing door and ashpan must be closed and latched during operation.
- Never block free airflow through the open vents of the unit.
- Do not operate the heater if the flame becomes dark & sooty of if the firepot overfills with pellets. Turn the MODE SWITCH to "OFF" and and monitor the heater (see the "Maintenance" section for details).



- This unit must be properly installed to prevent the possibility of a house fire. The instructions must be strictly adhered to. Do not use makeshift methods or compromise in the installation.
- Your heater requires periodic maintenance and cleaning (see "Maintaining Your Heater"). Failure to maintain your heater may lead to smoke spillage in your home.
- Allow the heater to cool before carrying out any maintenance or cleaning. Ashes must be disposed in a metal container with a tight lid and placed on a non-combustible surface well away from the home or structure.
  - This heater is designed and approved for pelletized wood fuel only. Any other type of fuel burned in this heater will void the warranty and safety listing (see page 6 for details).

# Safety Precautions





- The heater will not operate during a power outage. If a power outage does occur, check the heater for smoke spillage and open a window if any smoke spills into the room.
- Keep foreign objects out of the hopper.



1

Mobile Home

- This heater must be connected to a standard 115 V., 60 Hz grounded electrical outlet. Do not use an adapter plug or sever the grounding plug. Do not route the electrical cord underneath, in front of, or over the heater.
- When installed in a mobile home, the heater must have outside air, and NOT BE INSTALLED IN THE BEDROOM.



This Manual



- Disconnect the power cord before performing any maintenance.
- NOTE:
- Turning the Mode Switch to "OFF" does not disconnect all power to the heater.
- Do not throw this manual away. This manual has important operating and maintenance instructions that you will need at a later time. Always follow the instructions in this manual.
- Do not place clothing or other flammable items on or near the heater.
   Because this heater can be controlled by a thermostat there is a possibility of the heater turning on and igniting any items placed on or near it.



 The exhaust system should be checked twice a year minimum for any build-up of soot or creosote.

Do not touch the hot

surfaces of the heater.

- - Educate all children of the danger of a high-temperature heater. Young children should be supervised when they are in the same room as the heater.
    Travis Industries, Inc.
    - Travis Industries, Inc. grants no warranty, implied or stated, for the installation or maintenance of your heater, and assumes no responsibility of any consequential damage(s).

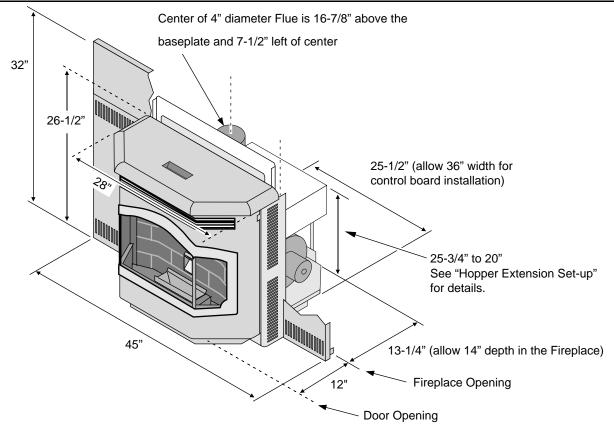
# **Specifications**

# Heating Specifications:

Approximate Maximum Heating Capacity (in square feet)*	
Burn Rate (Pounds per Hour)**	1.7 to 5.5
Maximum Burn Time on Low Burn**	
Hopper Capacity (based upon hopper extension position)	48 to 89 Pounds
* Heating capacity will vary depending on the home's floor plan, degree of insulat affected by the fuel size, quality, and moisture level.	tion, and the outside temperature. It is also

\*\* Small pellets will increase or decrease the stated burn rates and burn times. Differences of plus or minus 20% depending on fuel quality may occur.

## **Dimensions:**



# **Electrical Specifications:**

Electrical Rating	115 Volts, 3.6 Amps, 60 Hz
Watts During Start-Up Sequence	
Watts During Operation	

## Fuel:

• This heater is designed and approved for pelletized wood fuel or a mixture up to 50% corn, 50% pellets. See page 23 for details on using a corn pellet mix.

# EPA Compliance:

This heater is EPA exempt from Phase II requirements, but has been tested for emissions using EPA test methods by OMNI Test Labs.

## Before You Begin

READ THIS ENTIRE MANUAL BEFORE YOU INSTALL AND USE THIS HEATER. FAILURE TO FOLLOW THE INSTRUCTIONS MAY RESULT IN PROPERTY DAMAGE, BODILY INJURY, OR EVEN DEATH.

Check with local building officials for any permits required for installation of this pellet heater and notify your insurance company before proceeding with installation.

## Packing List

Thermostat & Wire	<ul> <li>Scraper Rod Tool</li> </ul>	• Fuses (2)	• Firepla	ce Installation Sticker	• Brush
<ul> <li>Leveling Bolts (2)</li> </ul>	Control Board Screws	<ul> <li>Hopper</li> </ul>	Screws	Double-Back Tape	(for panels)

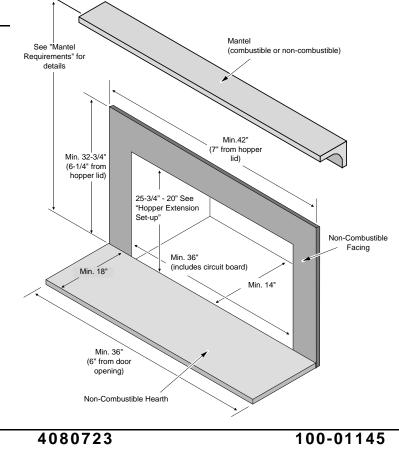
## Installation Options:

Masonry Fireplace
 Factory Built (Metal) Fireplace
 Outside Air Compatible

# Planning The Installation

- Have an authorized Travis Industries dealer install this heater. If you install the heater yourself, have your dealer review your installation plans.
- Place the heater outside and load 10 pounds of pellets inside the hopper. Plug the heater in and let it run on HIGH until the pellets run out. This will cure the paint and burn off any oil on the steel, eliminating any smell inside the home.
- Inspect the chimney and clean as necessary before installing the heater. NOTE: The convection blower is open to the fireplace cavity and may circulate odors from the fireplace. You may wish to paint the interior of the fireplace with latex paint to prevent odors from entering the home.

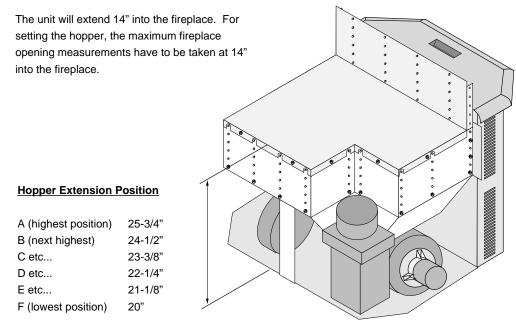
# Minimum Fireplace Size



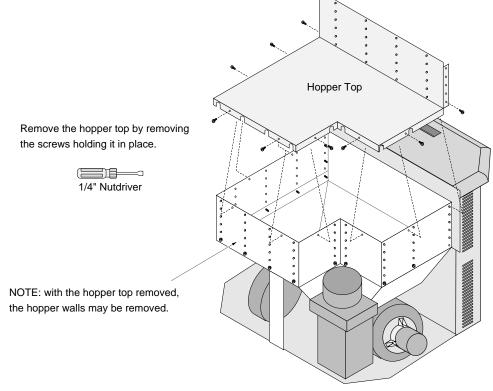
## Hopper Extension Set-up

This pellet heater has a variable-height hopper. This allows the hopper to be lowered for smaller fireplaces. Follow the instructions below to set the correct hopper extension position.

• Determine the correct hopper extension position following the directions below.

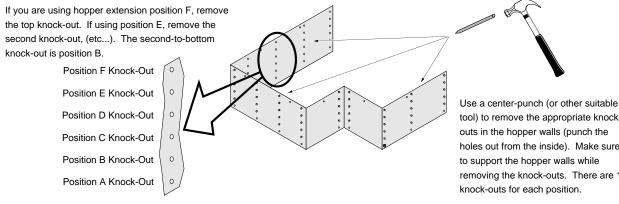


Remove the hopper top following the directions below.



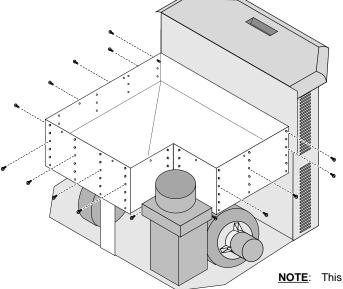
• Remove the hopper walls.

Remove the correct knock-outs in the hopper walls following the directions below.



Re-install the hopper walls following the directions below.

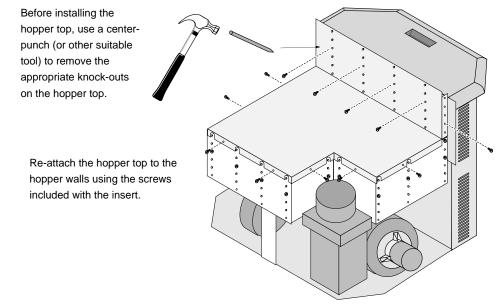
tool) to remove the appropriate knockouts in the hopper walls (punch the holes out from the inside). Make sure to support the hopper walls while removing the knock-outs. There are 11 knock-outs for each position.



HINT: Attach one screw to each side to align the hopper walls. Then install the remaining screws.

**NOTE:** This hopper extension is in position D.

Attach the hopper top following the directions below.



# Clearances

- Insert must be placed so that no combustibles are within, or can swing within (e.g. drapes, doors), 36" of the front of the heater.
- Insert must be placed a minimum 8-3/4" from a side wall (or combustible protruding more than 3/4").

# Mantel Requirements

• The mantel must meet the requirements shown in the illustration to the right.

# Hearth Requirements

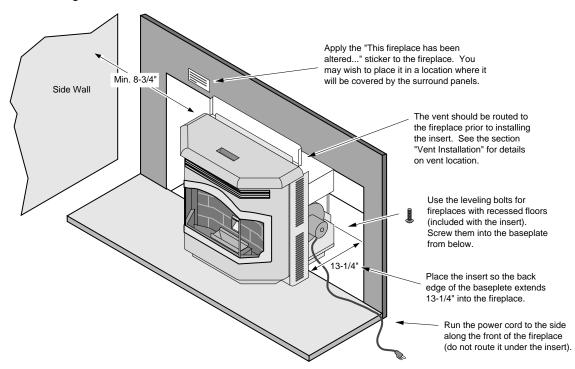
• The non-combustible hearth must extend 6" to the front and sides of the firebox opening (you must open the door to measure).

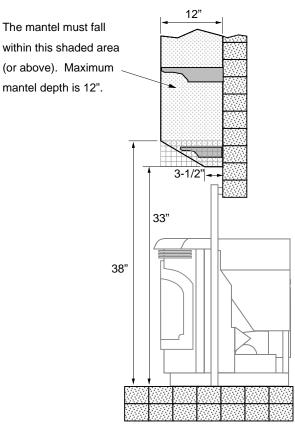
# Facing Requirements

 The non-combustible facing must extend 7" to the side and 6" above the hopper lid.

## Placing the Insert

 The insert must be placed within an undamaged masonry or factory built (metal) fireplace. Loose bricks or other damage must be fixed. Clean the fireplace before installing.





## Venting the Pellet Stove

- INSTALL VENT AT CLEARANCES SPECIFIED BY THE VENT MANUFACTURER).
- DO NOT CONNECT THE PELLET VENT TO A VENT SERVING ANY OTHER APPLIANCE OR STOVE.
- DO NOT INSTALL A FLUE DAMPER IN THE EXHAUST VENTING SYSTEM OF THIS UNIT.
- USE AN APPROVED WALL THIMBLE WHEN PASSING THE VENT THROUGH WALLS AND A CEILING SUPPORT/FIRE STOP SPACER WHEN PASSING THE VENT THROUGH CEILINGS (MAKE SURE TO MAINTAIN CLEARANCE TO ANY COMBUSTIBLES.

### Maximum Venting Distance:

- Maximum venting height is 33' (maximum horizontal offset is 10')
- Use no more than 180° of elbows (two 90° elbows, or two 45° & one 90° elbow, etc.).

### Pellet Vent Type

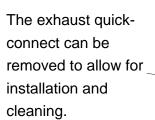
- Must be Type "L" vent and/or Type "L" chimney liner.
- Use 4" diameter vent.

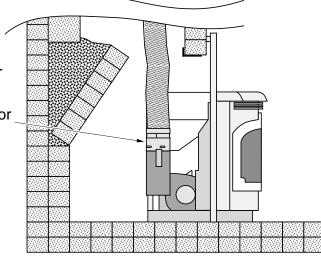
### Installing the Pellet Vent

 Pellet vent connections must be sealed airtight with 500° F. RTV silicone and screwed together with at least three sheet metal screws.



Seal each vent section (including adapters, elbows, etc...) by injecting a liberal amount of 500° F. RTV silicone into the gap between sections.





## Pellet Vent Termination

- Termination must be a minimum 6" above the top of the chimney (NOTE: the chimney must meet local codes for height above the roof or other obstructions).
- Must have an approved cap (to prevent water from entering).
- Must not be located where it will become plugged by snow or other material.

## Mobile Home Requirements

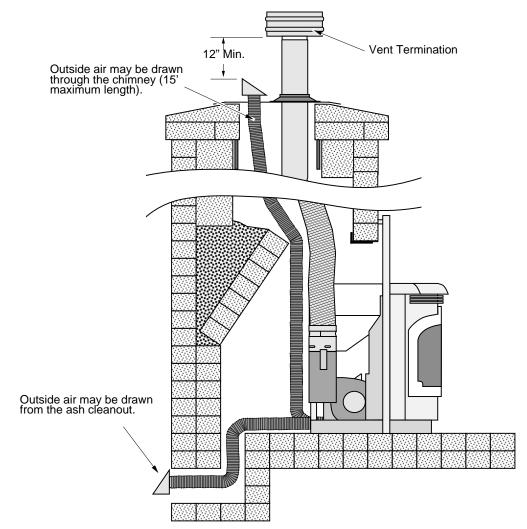
Outside air is required (used for combustion) - see the directions below.

WARNING: DO NOT INSTALL IN SLEEPING ROOM.

CAUTION: THE STRUCTURAL INTEGRITY OF THE MANUFACTURED HOME FLOOR, WALL, AND CEILING/ROOF MUST BE MAINTAINED.

## Outside Air (used for combustion)

- Outside air is optional (except in mobile homes or when required by local building codes).
- Must not be drawn from an enclosed space (garage, unventilated crawl space).
- Must not be over 15' long.
- Must be made with 1 3/4" diameter or larger metal or aluminum duct with a metal screen attached to the end to keep out rodents (P.V.C. or other combustible materials may not be used). Use the Travis Industries Outside Air Kit (part # 99200136).
- Must not terminate above or within 1' of the chimney termination.
- Must have a rain cap or down-turned elbow to prevent water from entering.
- Must be located so that it will not become plugged by snow or other material.



# Baffle Installation

Install the baffles included with the insert (see page 28 for details).

## Restrictor Adjustment

The restrictor is used to adjust airflow to the firepot. It should be adjusted to match the heat output setting and burn the pellets at the appropriate rate. This keeps the firepot as clean as possible.

*For low heat output settings* the restrictor will need to be closed or near closed to limit the amount of air. This prevents the stove from burning the pellet fuel faster than it is fed.

For medium heat output settings the restrictor will need to be opened to a medium position.

*For high heat output settings* the restrictor will need to be opened to a high position. This prevents the firepot from over-filling with pellets and becoming clogged with ash clumps.

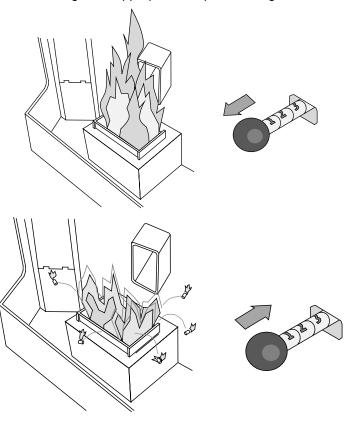
Keeping your firepot clean is the most important step to maintaining a safe and efficient stove. Check and clean your firepot daily until you find the correct restrictor settings and appropriate firepot cleaning interval.

### Not Enough Air

If clinkers (ashes that solidify into a clump) develop or the flame appears lazy and slow to blow the ash out of the firepot, pull the restrictor outward until the flame becomes active and the firepot holes remain clean. NOTE: If the restrictor is fully out, yet the firepot does not remain clean, the stove needs to be cleaned and checked for air leaks (see "Maintenance" section of this manual).

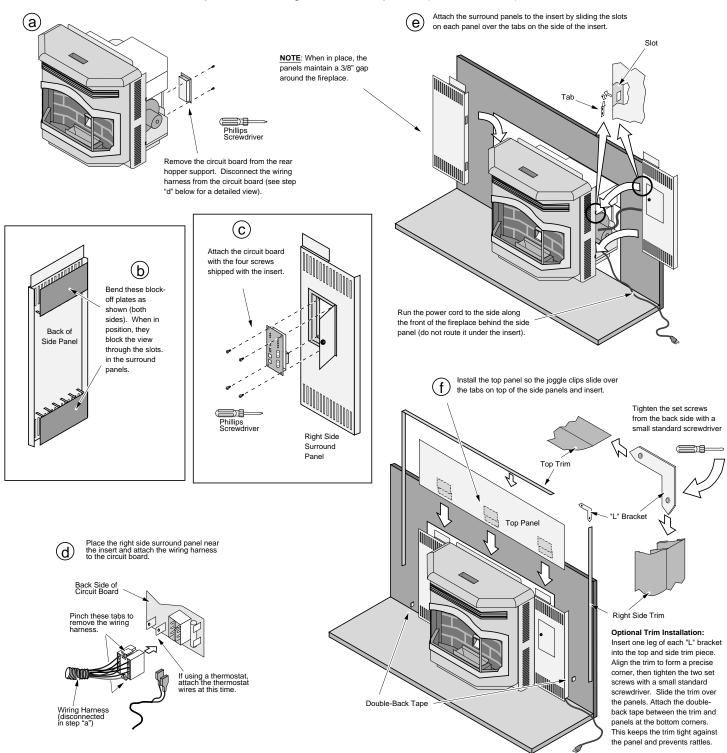
### Too Much Air

If the flames are too active (small, flickering flames) or if burning pellets are expelled from the firepot, move the restrictor rod inwards until the flame slows down and no burning pellets are expelled (note: it is okay to have "glowing embers" jump out of the firepot). Another symptom of too much air is the heater "blowing the fire out" – a condition in which the pellets burn faster than they are fed (this is most common on low).

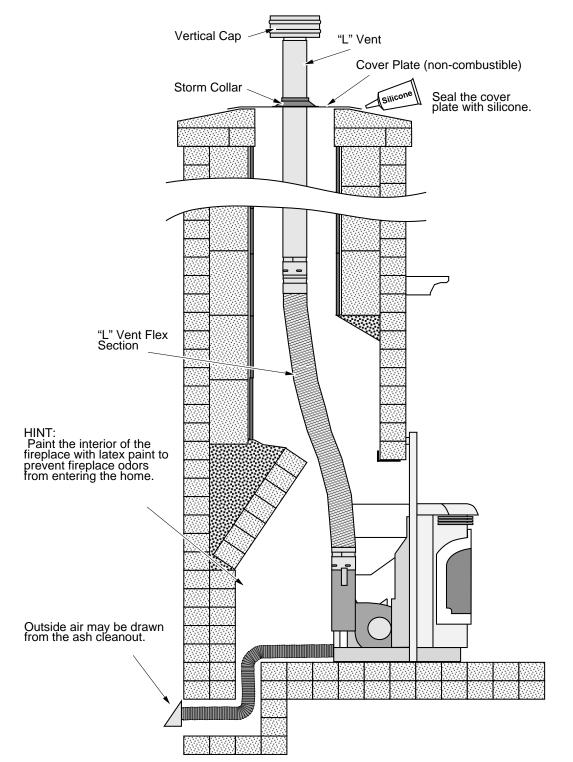


# Surround Panel & Circuit Board Installation

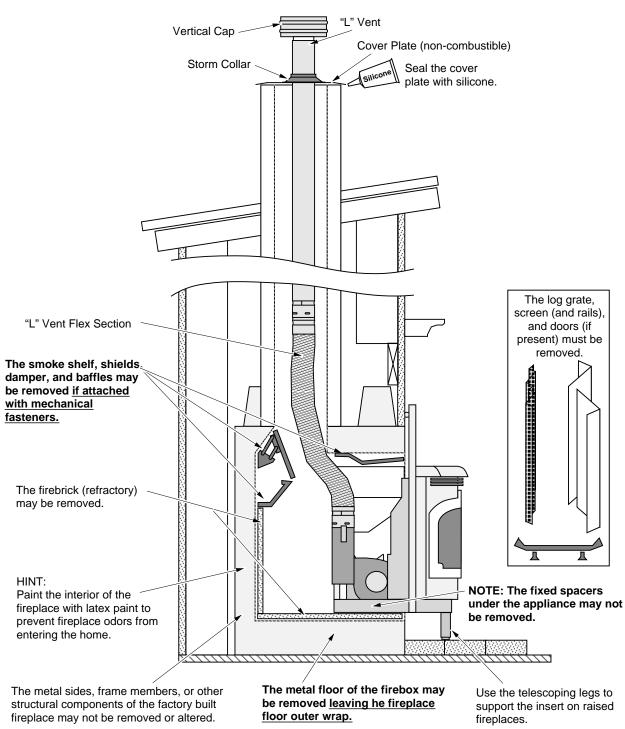
NOTE: Attach the vent prior to installing the surround panels (& circuit board).



# Installation into a Masonry Fireplace

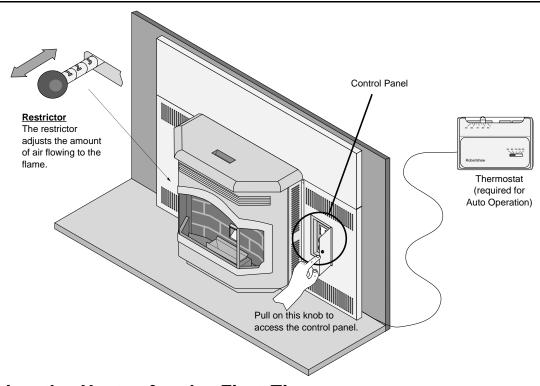


# Installation into a Factory Built (Metal) Fireplace



# Safety Notice

- Read this entire manual (especially the "Safety Precautions" on pages 4 and 5) before using this heater. Failure to follow the instructions may result in property damage, bodily injury, or even death.
- Do not unplug the heater to turn it off. This heater relies upon electricity to push the flue gases out the pellet vent unplugging it may lead to smoke entering your room.
- Failure to maintain your heater will lead to a restricted combustion air system, leading to poor performance and in some cases, smoke spillage into the room. See the "Maintenance" section for details.



# Location of Controls

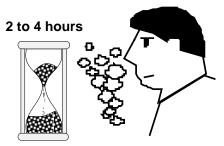
# Starting the Heater for the First Time

## Start the Heater - Let it Burn for 1 Hour - THEN OPEN THE DOOR

The stove paint is cured through heat. To prevent it from bonding to the door gasket, you must burn the heater for approximately 1 hour, then open and close the door to break any bonding.

## **Curing the Paint**

This stove uses a heat-activated paint that will emit some fumes while starting the first fire. Open doors and windows to the room to vent these fumes. You may also notice oil burning off of the interior of the stove. This ruststopping agent will soon dissipate.



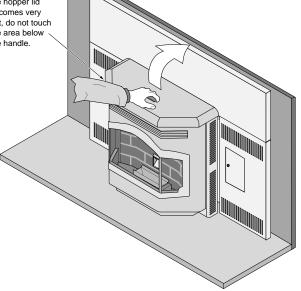
# Priming the Auger

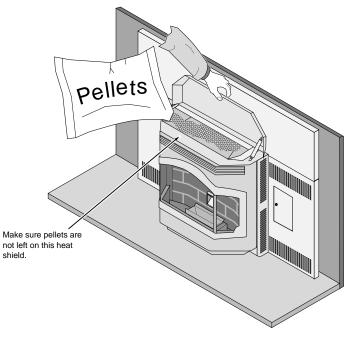
Because of its electronic control panel, this stove does not require priming. If you run out of pellets you may notice it will take approximately 5 minutes longer for the stove to start.

# Loading Pellets

Lift the hopper lid to its vertical position. Pour pellets into the hopper until full. NOTE: The hopper holds approximately 48 to 88 pounds of pellets (depending upon hopper set-up).







# The Two Modes of Operation:

### Manual

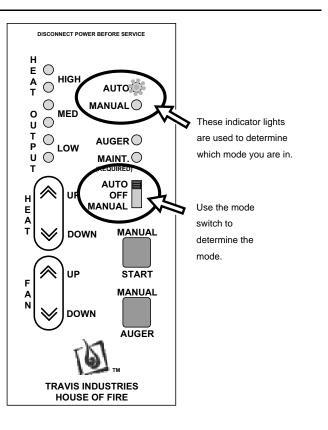
Manual mode requires the user to turn the heater on and off manually.

## Auto (requires a thermostat)

Auto mode allows you to use a thermostat to control room temperature. The stove automatically turns on when the temperature drops below the thermostat setting. Once the stove reaches operating temperature, the stove then runs at the heat output setting selected.

### Switching Modes While in Operation

Whenever the stove is switched from one mode to another while in operation, the stove will enter the "startup" sequence for a minimum of 20 minutes.



# Manual Mode

Manual mode requires the user to turn the heater on and off manually.

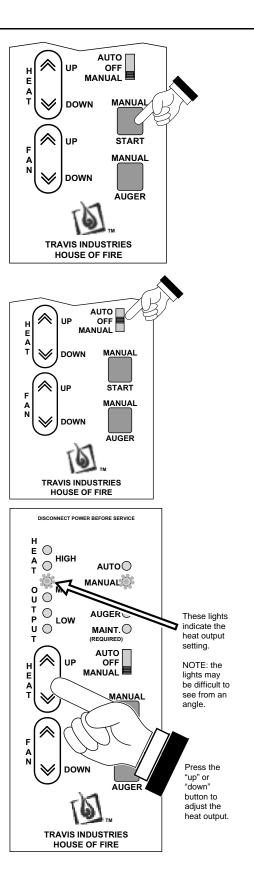
## To Start

Press the "Manual Start" button. That's it. The stove automatically goes to a medium burn rate and high fan while the igniter starts the fire burning within 10 minutes. During this period the lowest "HEAT OUTPUT" light will flash. If the stove does not start in 30 minutes, the stove turns off.

Once up to temperature, the stove will then run at the heat output setting selected on the control panel (see "To Adjust the Heat" below).

### To Shut Down

Move the mode switch to "OFF". The exhaust blower will still run until the heater cools down.



## To Adjust the Heat

Press the "Heat" buttons to adjust the heat output.

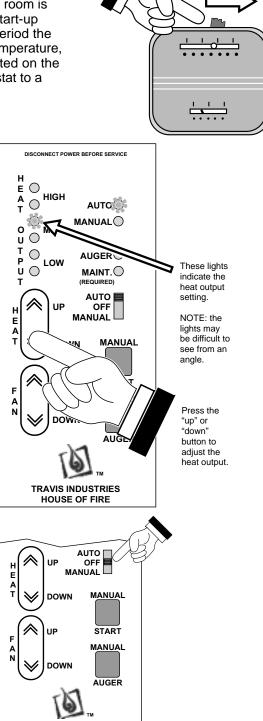
NOTE: During start-up you may adjust the heat setting. This heat setting will take affect once the start-up sequence is complete.

## Auto Mode

Auto mode allows you to use a thermostat to control room temperature. The stove automatically turns on when the temperature drops below the thermostat setting. Once the stove reaches operating temperature, the stove then runs at the heat output setting selected.

## To Adjust Room Temperature (or Start the Stove)

Move the thermostat to the heat setting desired. If the room is cooler than the setting, the stove will go through the start-up sequence for approximately 10 minutes. During this period the lowest "HEAT OUTPUT" light will flash. Once up to temperature, the stove will then run at the heat output setting selected on the control panel. If the room is too hot, move the thermostat to a lesser setting.



To Adjust the Heat

Press the "Heat" buttons to adjust the heat output.

### HINT:

If you find that the stove turns on and off repeatedly, you may wish to turn the heat output to a lesser setting. The lower setting will provide a more consistent heat output over time, eliminating the need for the thermostat to repeatedly turn the stove off.

## NOTE:

If the thermostat calls for heat while the stove is still cooling down, the stove will go through the start-up sequence (for a minimum of 20 minutes).

## To Shut Down

Move the mode switch to "OFF". The exhaust blower will still run until the heater cools down.

TRAVIS INDUSTRIES HOUSE OF FIRE

# **Restrictor Adjustment**

The restrictor is used to adjust airflow to the firepot. It should be adjusted to match the heat output setting and burn the pellets at the appropriate rate. This keeps the firepot as clean as possible.

*For low heat output settings* the restrictor will need to be closed or near closed to limit the amount of air. This prevents the stove from burning the pellet fuel faster than it is fed.

For medium heat output settings the restrictor will need to be opened to a medium position.

*For high heat output settings* the restrictor will need to be opened to a high position. This prevents the firepot from over-filling with pellets and becoming clogged with ash clumps.

Keeping your firepot clean is the most important step to maintaining a safe and efficient stove. Check and clean your firepot daily until you find the correct restrictor settings and appropriate firepot cleaning interval.

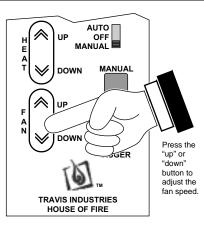
#### Not Enough Air

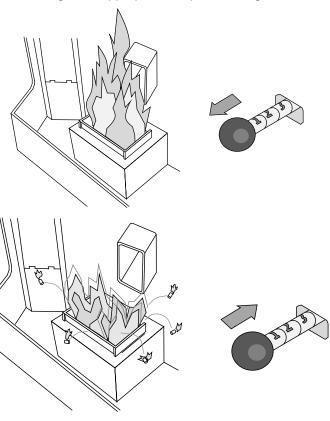
If clinkers (ashes that solidify into a clump) develop or the flame appears lazy and slow to blow the ash out of the firepot, pull the restrictor outward until the flame becomes active and the firepot holes remain clean. NOTE: If the restrictor is fully out, yet the firepot does not remain clean, the stove needs to be cleaned and checked for air leaks (see "Maintenance" section of this manual).

### Too Much Air

If the flames are too active (small, flickering flames) or if burning pellets are expelled from the firepot, move the restrictor rod inwards until the flame slows down and no burning pellets are expelled (note: it is okay to have "glowing embers" jump out of the firepot). Another symptom of too much air is the heater "blowing the fire out" – a condition in which the pellets burn faster than they are fed (this is most common on low).

# Adjusting the Fan Speed





# Start-Up Sequence

This stove utilizes a start-up sequence whenever the mode switch is changed or the heater is started when cold. This is to ensure proper operation through all possible settings and operational states (hot or cold, pellets burning or not burning, etc.). This sequence over-rides all user settings (except the "OFF" position) to set the auger feed rate to medium, the exhaust blower to high, and the igniter on. During this period the lowest "HEAT OUTPUT" light will flash.

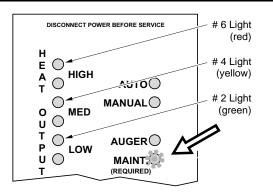
# "AUGER ON" Light

This light comes on when the auger is turning, allowing the operator to know when the auger is turning.

# "MAINTENANCE REQUIRED" Light

**<u>NOTE</u>**: If the "MAINTENACE REQUIRED" light comes on, check the items below <u>before calling</u> <u>for service</u>.

The "MAINTENACE REQUIRED" light is used to indicate maintenance is required on the heater. It will turn on due to various operating circumstances. When it turns on, a second light will turn on near "HEAT OUTPUT" (see the illustration to the right). Determine the maintenance code (2, 4, or 6), then use the chart below to diagnose and remedy the situation.



<u>Light</u>	Likely Cause	Remedy		
2	<ul> <li>Heavy Ash Build-Up in Exhaust Duct</li> </ul>	Clean the Firebox (see page 30)		
(green)	<ul> <li>Heavy Ash Build-Up in Exhaust Housing or Plugged Tubing</li> </ul>	<ul> <li>Clean the Exhaust Housing &amp; Tubing (see page 31)</li> </ul>		
	<ul> <li>Heavy Ash Build-Up in Vent</li> </ul>	Clean the Vent (see page 31)		
4	Heater Ran Out of Pellets	Refill the Hopper (see page 18)		
(yellow)	Heater Did Not Start-Up Correctly	Re-Start the Heater and Verify the Pellets Ignite after 10 Minutes		
	Power Outage	Re-Start the Heater (see page 17)		
	Restrictor Not Set Properly	Re-Start the Heater and Monitor Restrictor Setting (see page 21)		
	Burnpot Clogged	Clean Burnpot (see page 25)		
	Air Leak	<ul> <li>Verify Door, Glass, and Ashpan Seal Correctly (see page 32)</li> </ul>		
	Heavy Ash Build-Up	<ul> <li>Clean the Firebox (see page 30), Exhaust Housing (see page 31), and Vent (see page 31)</li> </ul>		
6 (red)	Electrical Input Error (voltage or mhz fluctuation, amp deficiency, etc.)	Unplug the Heater then Plug it Back In (this re- starts the circuit board)		
	Components Over-Heated	<ul> <li>Clean the Heater and Vent (a plugged heater will slow exhaust flow, increasing temperatures – see pages 30-31)</li> </ul>		
	Faulty Wiring / System Fault	If this Fault Persists, Contact Your Dealer		

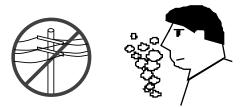
## "MANUAL AUGER" Button

This button turns the auger on. It is used to "prime" the auger after the hopper has run out of pellets.

## **Power Outages**

If a sustained power outage occurs while in "Manual", the heater will go to a "cool down" mode to vacate smoke once power returns. If the power outage was short, the heater will go to the start-up sequence. If in "Auto", the heater will re-start (if the room is cool).

! Because this heater relies upon a blower to evacuate the smoke, some smoke may enter the home during a power outage. To keep to a minimum, leave the door closed.



## Using a Pellet/Corn Mix with This Heater

This heater may burn a mixture of corn and wood pellets up to a 50% - 50% proportion by volume. Shelled corn burned in Travis pellet appliances must be clean (free of husk and cob residue) and have a moisture content no greater than 15%.

## DO NOT BURN A MIX WITH MORE THAN 50% CORN TO WOOD PELLETS. THOROUGHLY MIX THE TWO FUELS TOGETHER TO BE SURE OF AN EVEN BURN RATE.

- If combustion is slow, if the fire is slow to start, or if clinkers (ashes that solidify into a clump) build up rapidly in the fire pot, decrease the proportion of corn and increase the proportion of wood pellets until you find a proportion that works well in your appliance.
- If your stove or insert is operated with a thermostat, you may notice the automatic igniter at times fails to light a 50/50 corn to pellet mix. If you experience this, decrease the proportion of corn and increase the proportion of wood pellets in the mix.

For an optimum fire and greatest efficiency, it is important to keep the fire pot free of built up ashes. If you are burning only high quality wood pellets, you should check and clean the fire pot at least every two weeks or after ten bags of pellets.

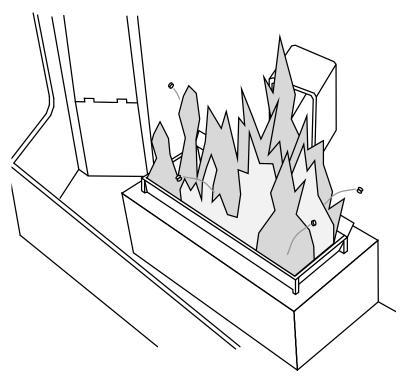
If the pellets you are burning have a high ash content or if you burn a corn/wood pellet mixture, we recommend that you check the fire pot every day and clean it if necessary.

# Daily Maintenance (whenever using the heater)

### Inspect the Burn

When burning on high, the flames should be bright orange with embers jumping from the firepot.

<u>NOTE</u>: the optimal restrictor position will vary over time as soot builds up inside the exhaust system. See "Restrictor Adjustment" for details.

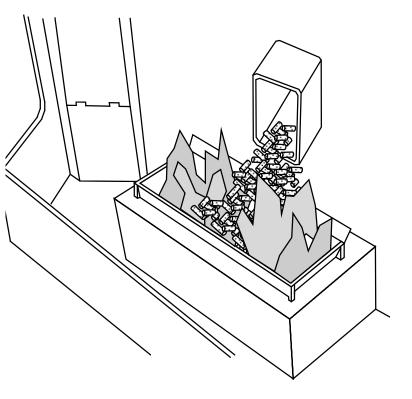


# Make Sure Pellets are Not Piling Up

If the pellets pile up over the burn pot, turn the mode switch to "OFF".

The most likely causes are:

- Restrictor needs adjustment (see "Restrictor Adjustment" in the installation section of this manual)
- The door, glass, or ashpan is open or has an air leak
- The firepot requires cleaning
- The exhaust system requires cleaning



## Daily Maintenance (whenever using the heater) - Continued

### **Check Firepot for Clinkers**

If the flames seem to be coming only from the sides, or are orange/black, turn the heater off and check for clinkers.

The most likely causes are:

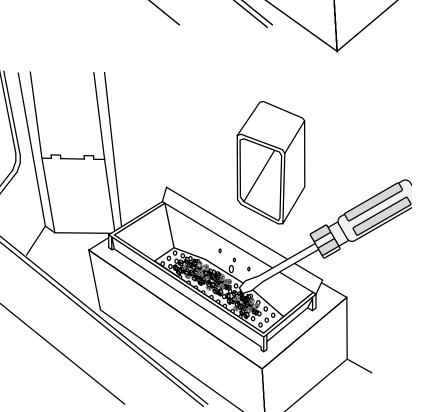
- Restrictor needs adjustment (see "Restrictor Adjustment" in the installation section of this manual)
- Poor pellet quality
- The door or glass has an air leak
- The exhaust system requires cleaning

### Cleaning the Firepot

#### WARNING:

Make sure the heater has fully cooled (approximately 25 minutes) before opening the door and conducting service.

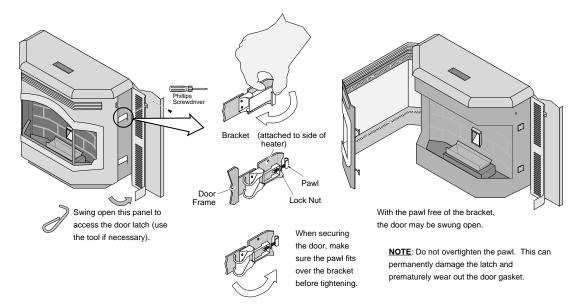
To clean the firepot, open the door (see page 26) and knock away any debris on the firepot with a screwdriver. If severely clogged, remove the firepot to gain better access.



# Maintenance

# Daily Maintenance (whenever using the heater) - Continued

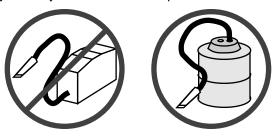
## **Opening The Door**



# Weekly Maintenance (or every 5 bags of pellets)

## Flyash Removal

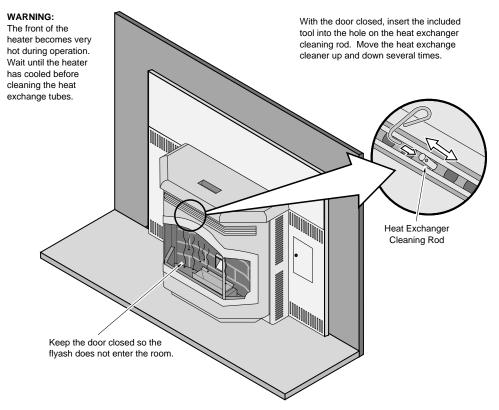
This heater was designed to allow for easy flyash removal with the included tools. However, to ease maintenance, several pellet stove owners have purchased vacuums specifically made to remove flyash. Furthermore, some of these vacuums are heat-resistant to allow for flyash removal while it is still warm. **Do not use a standard vacuum on this appliance** (except to clean the pellet dust out of the hopper). Standard vacuums may spread the fine particles inside the flyash into the home and are not heat-resistant (hot flyash may cause the internal portion of vacuums to ignite).



## **Clean the Hopper**

Run the stove until the pellets run out. Open the hopper and remove the dust and debris near the bottom of the hopper.

## **Clean the Heat Exchange Tubes**

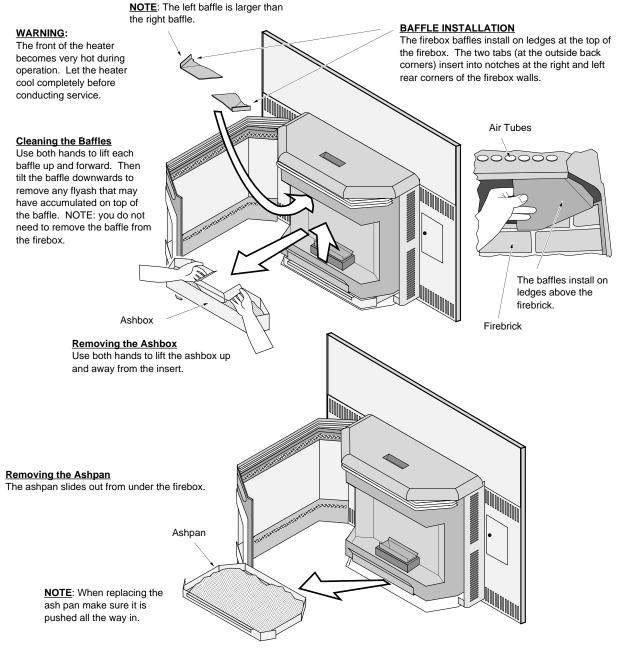


## **Cleaning the Optional Plated Surfaces**

Fingerprints or other marks left on the plated surfaces may become etched in place if they are not wiped clean prior to turning the stove on. Clean the surface with denatured alcohol and a soft cloth (make sure the heater is cool). Other cleaners may leave a film that may dull the finish.

# Weekly Maintenance (or every 5 bags of pellets) - Continued

## Check Baffles, Ashbox, Ashpan, Dispose Ash If Necessary



**Disposal of Ashes** – Ashes should be placed in a metal container with a tight fitting lid. The closed container of ashes should be placed on a non-combustible floor or on the ground, well away from all combustible materials, pending final disposal. If the ashes are disposed of by burial in soil or otherwise locally dispersed, they should be retained in the closed container until all cinders have been thoroughly cooled.

### **Clean the Glass**

Open the door and clean the glass with a non-abrasive glass cleaner and rag. This will increase the amount of light and heat given off by the heater.

# Weekly Maintenance (or every 5 bags of pellets) - Continued

### Sweep Ash Into Ashpan

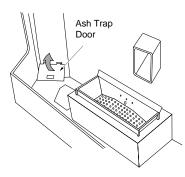
HINT: The more often you clean out the flyash, the more efficient your heater will burn.

NOTE: Remove the ashbox prior to conducting the service below.

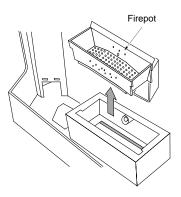
#### WARNING:

The firebox becomes very hot during operation. Let the stove cool completely before conducting service.

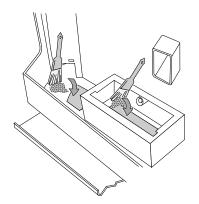
(a) Swing the side ash trap door up.



C Lift the firepot out of its holder.



- Brush all flyash into the ash dumps, including 0 the flyash inside the firepot holder.
- Replace the ash trap doors and firepot. ᠿ Slide the ash pan trap door forward.

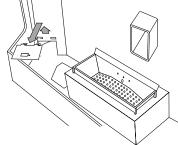




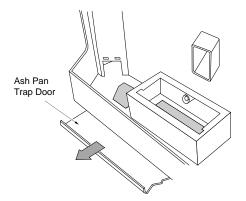
To empty the ashpan, see the instructions on the previous page.

**b** Repeat for the opposite side.

Lift it up and away from the firebox.



Slide the ash pan trap door forward to expose the ash **(d**) dumps (the door can be removed and cleaned if necessary)



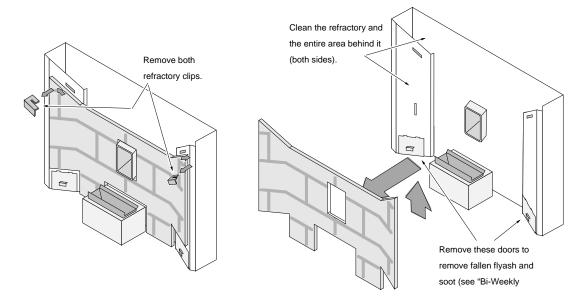
# Yearly Maintenance (or every ton)

### WARNING: Disconnect the power cord prior to conducting service.

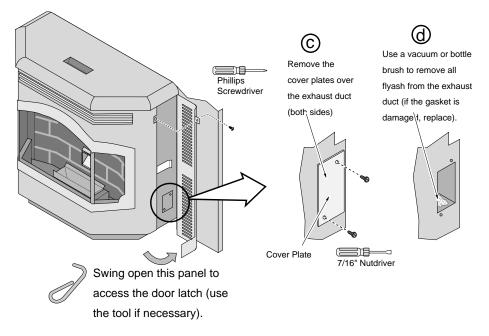
The following section details extensive maintenance procedures. We strongly suggest these items be carried out by a trained service technician, possibly by a service agreement set up with your dealer.

**Soot and Flyash: Formation and Need for Removal** – The products of combustion will contain small particles of flyash. The flyash will collect in the exhaust venting system and restrict the flow of the flue gases. Incomplete combustion, such as occurs during startup, shutdown, or incorrect operation of the room heater will lead to some soot formation which will collect in the exhaust venting system. The exhaust venting system should be inspected at least once every year to determine if cleaning is necessary.

### Clean the Vertical Exhaust Duct (the stove must be cool and unplugged)



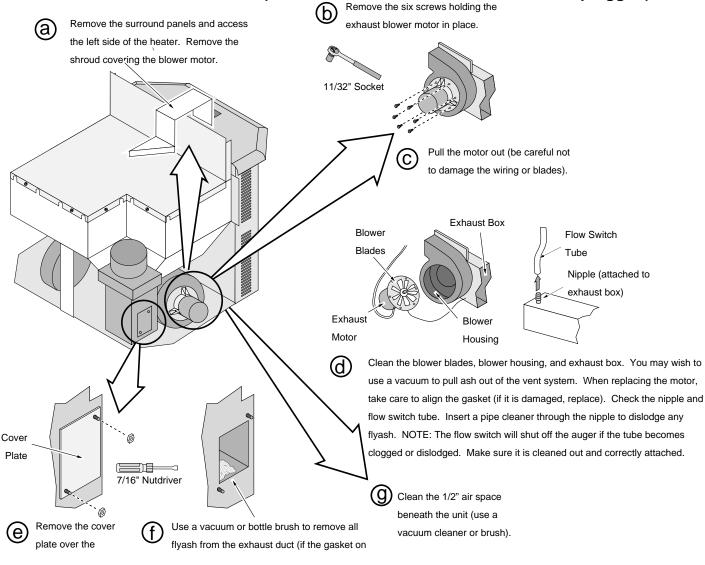
Clean the Exhaust Duct (make sure the heater is cool and unplugged)



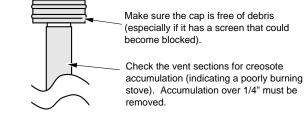
# Maintenance

# Yearly Maintenance (or every ton) - Continued

## Clean the Exhaust Blower (make sure the heater is cool and unplugged)



## Clean the Vent (make sure the heater and vent is cool)

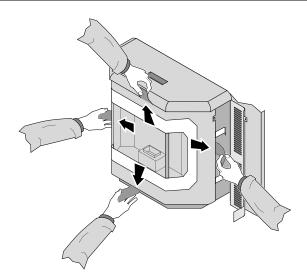


Warning: Whenever any portion of the pellet vent is disconnected, the joints must be sealed with RTV 500° F. silicone sealant.

# Yearly Maintenance (or every ton) - Continued

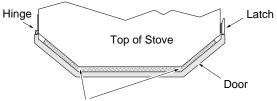
## Door Seal

- ! Air leaks into the firebox will decrease the stove's performance greatly, leading to excessive sooting, inefficient burning, and perhaps a malfunction.
- The door gasket must contact the entire perimeter of the door and create an airtight seal. To verify this, open the door, hold a dollar bill against the body of the heater, close the door, and secure the latch. The dollar bill should be held firmly in place (check the entire perimeter of the door. If it is loose or falls out, the door must be adjusted (see the following page).



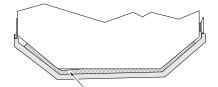
#### Correctly Aligned Door

When properly adjusted, the door should be evenly spaced from the front of the stove (and shut tight, compressing the gasket).



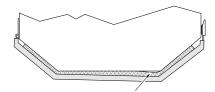
Note how both corners are evenly spaced.

Latch Too Tight - In the illustration below, the latch is too tight (this is the most common misalignment). Loosen the latch and tighten the hinge.



Note how the gasket separates from the body.

<u>**Hinge Too Tight**</u> - In the illustration below, the hinge is too tight. Loosen the hinge and tighten the latch.



Note how the gasket separates from the body.

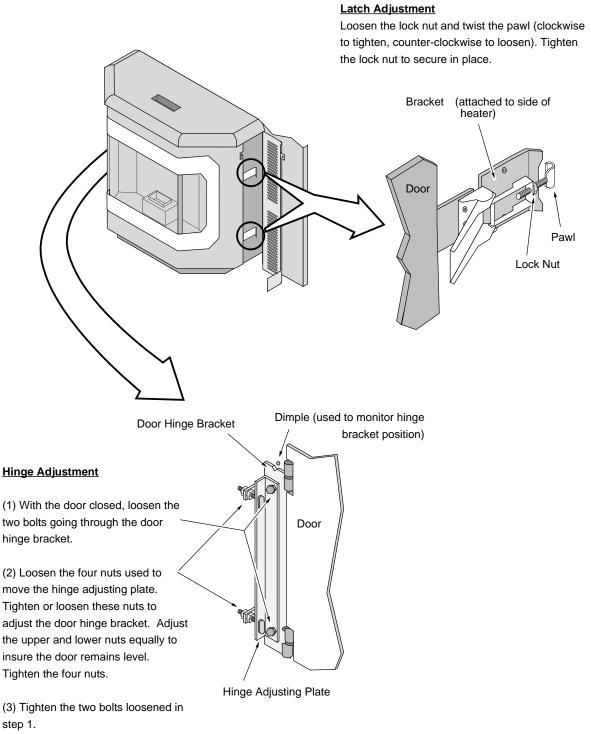
### **Door Alignment**

Because the door is three-sided, it is crucial the door is aligned correctly. We recommend that you open the hopper lid and look down upon the door and body of the heater. Use the illustration to the right to determine the correct door alignment.

## Yearly Maintenance (or every ton) - Continued

## Adjusting the Door Hinge and Latch

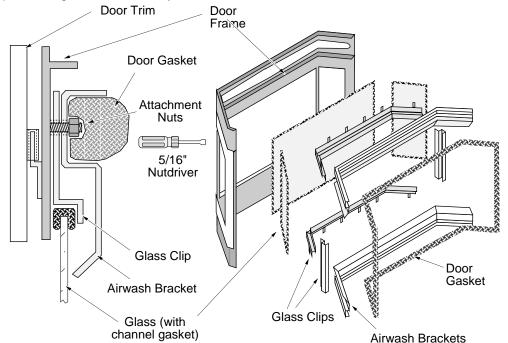
 The door hinge and door latches may be adjusted to pull the door closer to the body. The illustration below details how to adjust these components. NOTE: Make sure to read the section "Door Alignment" on the previous page before adjusting the door.



## Yearly Maintenance (or every ton) - Continued

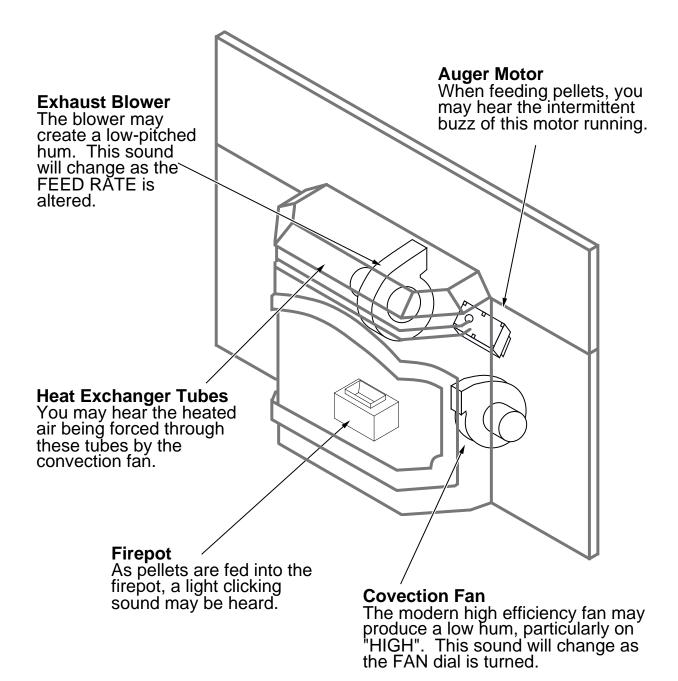
### Check for Air Leaks Around the Door, Glass, and Ashpan

- ! Air leaks into the firebox will decrease the stove's performance greatly, leading to excessive sooting, inefficient burning, and perhaps a malfunction.
- Inspect the door gasket to make sure it is fully attached. Use stove gasket cement to re-attach if necessary. If the door gasket is worn or flattened, replace.
- If the glass is cracked, replace. The glass is held in place by glass clips that are underneath the airwash brackets. See the illustration below for details.
- Remove the ashpan and inspect the gasket around the perimeter of the ashpan. Re-attach, or replace the gasket if necessary.



## **Replacement Parts**

ASH DUMP PLATE, LARGE PS/PI	91002022	GASKET, DOOR 7/8" x 85" WHITE ROPE	99900431
ASHTRAP DOORS	93005054	GASKET, GLASS 5/8"x137" BLACK	99900398
AUGER BEARING PLT, LOWER, LRG	91002024	GLASS, FRONT, P12/14, P13	91002004
AUGER BUSHING PLATE, UPPER	93005093	GLASS, SIDE, P12/14, P13	91002005
AUGER DRIVE COLLAR, 1997 & UP	91002021	GROMMET, IGNITOR WIRE BLACK RUBBER	100-02811
AUGER FLIGHT INSPECTION COVER	210-02702	GSKT, CLEAN-OUT CVR, 3.250 x 2.750	100-03235
AUGER FLIGHT, 2000+ LRG PEL	91002013	GSKT, COMB BLOWER (BODY)	100-03206
AUGER MOTOR STOP, P11-P15	93005096	GSKT, COMB BLOWER(MOTOR) 7" dia	100-03231
AUGER MOTOR, ALL PS/PI	90-0191	GSKT, EXHAUST PLATE 5" x 5"	100-03239
AUGER SUB-ASS'Y - LARGE PEL	91002020	HANDLE, HOPPER LID	100-04312
BLOWER, COMB, PELLET	93005535	HANDLE, PEL CNTRL BOARD 97	99300094
BLOWER, CONV, P2-8/11-15/G1	98900755	HINGE PLATE ASS'Y	91002017
BRUSH, BROOM STYLE - PELLET	100-04301	HOSE NIPPLE, BARBED	100-04307
BURNPOT ASSY, FIREPOT	99300171	IGNITER, LG PS/PI	99300149
CABLE HANGER CLIP	100-04310	KNOB (PHENOLIC), 3/4" dia	100-04241
CNTRL BRD, LG PEL (P13-15)	100-00203	LBL, EXHAUST DAMPER	112-00505
CORD RESTRAINER	100-00112	MAGNET w/OUT SHEATH 1x.75" 1/4" THICK	100-02801
DAMPER PLATE S-ASS'Y - LRG PS	221-22089	OIL PAN, COMB BLOWER - LG PEL	210-03216
DRAFT (FLOW) SWITCH	93005060	POWER CORD, PS/PI	93005015
DRAFT FLOW TUBING	99300164	REFRACTORY SIDE CLIP, LEFT	210-03831L
FIRE-BACK, CAST IRON,	93005059	REFRACTORY SIDE CLIP, RIGHT	210-03831R
FIREBOX BAFFLE, LEFT	210-05199	SCRAPER ROD (P12/13/14)	211-01660
FIREBOX BAFFLE, RIGHT	210-05198	SNAP-DISC - 120deg CERAMIC NO	100-00232
FUSE HOLDER (IN-LINE)	100-00210	SNAP-DISC - 120deg NO # NO	100-00231
FUSE, 5AMP, 5 - FOR INLINE	93-0695	SNAP-DISC - 200deg NC # NC	100-00233
FUSE, 6AMP, 5 - CONTROL BOARD	93005019	TOOL, GLASS LATCH/RESTRICTOR	100-02302
GASKET CEMENT (WHITE), 4oz.	99900409	WIRE HRNS, PEL, JUMPER, LRGPELLET	100-00390
GASKET, ASHPAN 70" BLK 1/2"x1/8" ADH	99900428	WIRE HRNS, PEL, PS/PI 97 & UPLARGE OR SMALL	100-00391



# Safety Label

### WARNING - DO NOT REMOVE OR COVER THIS LABEL

Listed Pelletized Solid Fuel Burning Appliance For use in masonry or factory built (ZC) fireplaces.

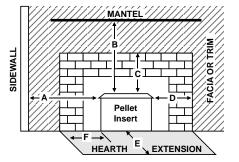


Tested to: ASTM E1509-95

Maximum Input Rating: 5.5 lbs (2.50 kg)/hr

This pellet appliance has been tested and listed for use in manufactured homes in accordance with Oregon Administrative Rules 814-23-900 through 814-23-909.

Install and use only in accordance with the installation and operating instructions. Contact local building or fire officials about restrictions and installation inspection in your area. Do not remove bricks or mortar from masonry fireplace or alter factory built fireplace.



**INSERT CLEARANCE DIAGRAM** 

Minimum Clearance to Combustible Materials (Measured from insert top)

(mousure		· (4·
Adjacent Sidewall	Α	8.75 in
Mantel	В	11.5 in
Top Facing	С	6.25 in
Side Facing	D	7 in

Combustible floor beyond hearth extension must be protected by a non-combustible material, extending 6 in/150 mm (E) to the front and 6 in/150 mm (F) to the sides of door opening. Do Not Connect This Unit to a Chimney Flue Serving Another Appliance. Components Required for Masonry Fireplace and Factory Built Fireplace Installation: Listed 4 in diameter flue liner.

For use with 1/4 in/6 mm to 5/16 in/7 mm diameter pelletized wood fuels that comply with premium grade standards set by Association of Pellet Fuel Industries. Replace glass only with 5 mm ceramic glass available from your dealer.

DANGER: Risk of electric shock. Disconnect power before servicing unit. Do not route power cord beneath heater. The space beneath the heater must not be obstructed. Do not obstruct combustion air openings. Operate only with viewing door closed and with ashbox and ashpan in place. Keep all furnishings well away from heater. Do Not Overfire – If Heater or Chimney Connector Glows, You Are Overfiring. Inspect And Clean Chimney Frequently – Under Certain Conditions of Use, Creosote Buildup May Occur Rapidly.



HOT WHILE IN OPERATION. DO NOT TOUCH. KEEP CHILDREN, CAUTION CLOTHING AND FURNITURE AWAY. CONTACT MAY CAUSE SKIN BURNS. SEE THE NAMEPLATE AND INSTRUCTIONS. OPERATE THIS UNIT ONLY WITH THE FUEL HOPPER LID CLOSED. FAILURE TO DO SO MAY RESULT IN EMISSION OF PRODUCTS OF COMBUSTION FROM THE HOPPER UNDER CERTAIN CONDITIONS. MAINTAIN HOPPER SEAL IN GOOD CONDITION. DO NOT OVERFILL HOPPER.

DATE OF MANUFACTURE				
2003	Jan.	May		Sep.
2004	Feb.	Jun.		Oct.
2005	Mar.	Jul.		Nov.
2006	Apr.	Aug.	Dec.	
			0467	(IGN)

# imited 7 Year Warranty

To register your TRAVIS INDUSTRIES, INC. 7 Year Warranty, complete the enclosed warranty card and mail it within **ten (10)** days of the appliance purchase date to: TRAVIS INDUSTRIES, INC., 4800 Harbour Pointe Blvd. SW, Mukileo, WA 98275. TRAVIS INDUSTRIES, INC. warrants this gas appliance (appliance is defined as the equipment manufactured by Travis Industries, Inc.) to be defect-free in material and workmanship to the original purchaser from the date of purchase as follows:

Check with your dealer in advance for any costs to you when arranging a warranty call. Mileage or service charges are not covered by this warranty. This charge can vary from store to store.

Auger Motor, Convection Blower, Exhaust Blower, Circuit Board, Snap Disks, Wiring Harness, Vacuum Switch

#### Years 1 & 2 - COVERAGE: PARTS & LABOR

#### Firebox Assembly:

Firepot, Firepot Holder, Ash Cleanout Doors, Ashbox or Ash Dump, Cast Fireback, Heat Exchanger Tubes, Exhaust Manifold, Exhaust Box

#### Door Assembly:

Door Frame, Latch Assembly, Glass Retainers

#### Auger Assembly

Auger Flight, Auger Tube, Auger Bushings Exclusions: Paint, Gasketing

#### Years 3 Through 5 - COVERAGE: PARTS & LABOR

Firebox Assembly:

Firepot, Firepot Holder, Ash Cleanout Doors, Ashbox or Ash Dump, Cast Fireback, Heat Exchanger Tubes, Exhaust Manifold, Exhaust Box

Door Frame, Latch Assembly, Glass Retainers Auger Assembly Auger Flight, Auger Tube, Auger Bushings

Ceramic Glass

Igniter System

Electrical System

Door Assembly:

Igniter, Igniter Leads

Glass (breakage from thermal shock)

<u>Accessories</u>

Panels, Legs, Pedestal, Gold Trim, Ceramic Log with Log Shelf, Gold Door (See # 9 below)

Re-Installation Allowance

In cases where heater must be removed from home for repairs, a partial cost of re-installation is covered (pre-authorization required)

One-Way Freight Allowance One-way freight allowance on pre-authorized repair done at factory is covered.

#### One-Way Freight Allowance

One-way freight allowance on pre-authorized repair done at factory is covered.

Exclusions: Paint, Gasketing, Ceramic Glass, Igniter System, Electrical System, Accessories (panels, legs, pedestal, gold trim, ceramic log, gold door), Re-Installation Allowance

### Years 6 & 7 - COVERAGE: PARTS ONLY

#### Firebox Assembly:

#### Door Assembly:

Firepot, Firepot Holder, Ash Cleanout Doors, Ashbox or Ash Dump, Cast Fireback, Heat Exchanger Tubes, Exhaust Manifold, Exhaust Box

Door Frame, Latch Assembly, Glass Retainers

Paint, Gasketing, Ceramic Glass, Igniter System, Electrical System, Accessories (panels, legs, pedestal, gold trim, ceramic log, gold Exclusions: door), Auger Assembly, Re-Installation Allowance, One-Way Freight Allowance, Labor

#### **CONDITIONS &** EXCLUSIONS

- This new appliance must be installed by a qualified installer. It must be installed, operated, and maintained at all times in accordance with the instructions in the Owner's Manual. Any alteration, willful abuse, accident, neglect, or misuse of the product shall nullify this warranty. This warranty is nontransferable, and is made to the ORIGINAL purchaser, provided that the purchase was made through an authorized Travis dealer. 1.
- 2.
- з. Discoloration and some minor expansion, contraction, or movement of certain parts and resulting noise, is normal and not a defect and, therefore, not covered under warranty.
- 4.
- Under warranty. The warranty, as outlined within this document, does not apply to the chimney components or other Non-Travis accessories used in conjunction with the installation of this product. If in doubt as to the extent of this warranty, contact your authorized Travis retailer before installation. Travis Industries will not be responsible for inadequate performance caused by environmental conditions such as nearby trees, buildings, roof tops, wind, hills or mountains or negative pressure or other influences from mechanical systems such as furnaces, fans, clothes dryers, etc. 5. 6.
- This Warranty is void if:
  a. The unit has been operated in atmospheres contaminated by chlorine, fluorine or other damaging chemicals.
  b. The unit is subject to submersion in water or prolonged periods of dampness or condensation.
- Any damage to the unit, combustion chamber, heat exchanger or other components due to water, or weather damage which is the result of, but not limited to, improper chimney/venting installation.
   Exclusions to this 7 Year Warranty include: injury, loss of use, damage, failure to function due to accident, negligence, misuse, improper installation,
- 7. alteration or adjustment of the manufacturer's settings of components, lack of proper and regular maintenance, damage incurred while the appliance is in transit, alteration, or act of God. This 7 Year warranty excludes damage caused by normal wear and tear, such as paint discoloration or chipping, worn or torn gasketing, chipped or
- cracked firebrick, etc. Also excluded is damage to the unit caused by abuse, improper installation, modification of the unit, or the use of fuel other than that for which the unit is configured.
- Damage to gold or nickel surfaces caused by fingerprints, scratches, melted items, or other external sources left on the gold or nickel from the use of cleaners other than denatured alcohol is not covered in this warranty. TRAVIS INDUSTRIES, INC. is free of liability for any damages caused by the appliance, as well as inconvenience expenses and materials. Incidental or
- 10
- The consequential damages are not covered by this warranty. In some states, the exclusion of incidental or consequential damages are not covered by this warranty. In some states, the exclusion of incidental or consequential damage may not apply. This warranty does not cover any loss or damage incurred by the use or removal of any component or apparatus to or from the Travis appliance without the express written permission of TRAVIS INDUSTRIES, INC. and bearing a TRAVIS INDUSTRIES, INC. label of approval. Any statement or representation of Travis products and their performance contained in Travis advertising, packaging literature, or printed material is not part of the accurate warranty. 11.
- 12 this 7 year warranty.
- 13.
- 14
- 15
- this 7 year warranty. This warranty is automatically voided if the appliance's serial number has been removed or altered in any way. If the appliance is used for commercial purposes, it is excluded from this warranty. No dealer, distributor, or similar person has the authority to represent or warrant Travis products beyond the terms contained within this warranty. TRAVIS INDUSTRIES, INC. assumes no liability for such warranties or representations. Travis Industries will not cover the cost of the removal or re-installation of hearths, facing, mantels, venting or other components. If for any reason any section of this warranty is declared invalid, the balance of the warranty remains in effect and all other clauses shall remain in effect. This 7 year warranty is the only warranty supplied by Travis Industries, Inc., the manufacturer of the appliance. All other warranties, whether express or implied, are hereby expressly disclaimed and purchaser's recourse is expressly limited to the warranties set forth herein. 16. 17.

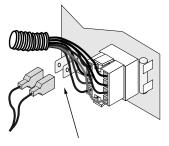
#### IF WARRANTY SERVICE IS NEEDED:

- If you discover a problem that you believe is covered by this warranty, you MUST REPORT it to your Travis dealer WITHIN 30 DAYS, giving them proof of purchase, the purchase date, and the 1.
- 2. 3.
- If you discover a problem that you believe is covered by this warranty, you MUST REPORT it to your Travis dealer WITHIN 30 DAYS, giving them proof of purchase, the purchase date, and the model name and serial number. Travis Industries has the option of either repairing or replacing the defective component. If your dealer is unable to repair your appliance's defect, he may process a warranty claim through TRAVIS INDUSTRIES, INC., including the name of the dealership where you purchased the appliance, a copy of your receipt showing the date of the appliance's purchase, and the serial number on your appliance. At that time, you may be asked to ship your appliance, freight charges prepaid, to TRAVIS INDUSTRIES, INC., TRAVIS INDUSTRIES, INC., at its option, will repair or replace, free of charge, your appliance if it is found to be defective in material or workmanship within the time frame stated within this 7 year warranty. TRAVIS INDUSTRIES, INC., will return your appliance, freight charges (years 1 to 5) prepaid by TRAVIS INDUSTRIES, INC., to your regional distributor, or dealership. Check with your dealer in advance for any costs to you when arranging a warranty call. Mileage or service charges are not covered by this warranty. This charge can vary from store to store.
- 4.

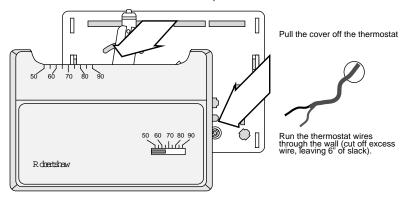
# **Optional Equipment**

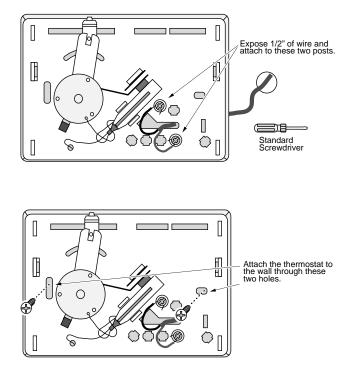
# Thermostat (Part # 99300650)

- ! Do not connect 120 VAC to the thermostat circuit of this heater (do not use a household thermostat used for a wall-board or other electical heater).
- Attach the thermostat wire to the circuit board (see the illustration to the right). Route the wire through the back of the heater (away from any hot or moving components).
- 2 Determine a location for the thermostat that is within range of the 20' length of thermostat wire. It should be centralized in the room and away from the heater. The wire may be routed externally on the wall or behind the wall (preferred).
- 3 Follow the directions to the right to attach the thermostat and thermostat wires.



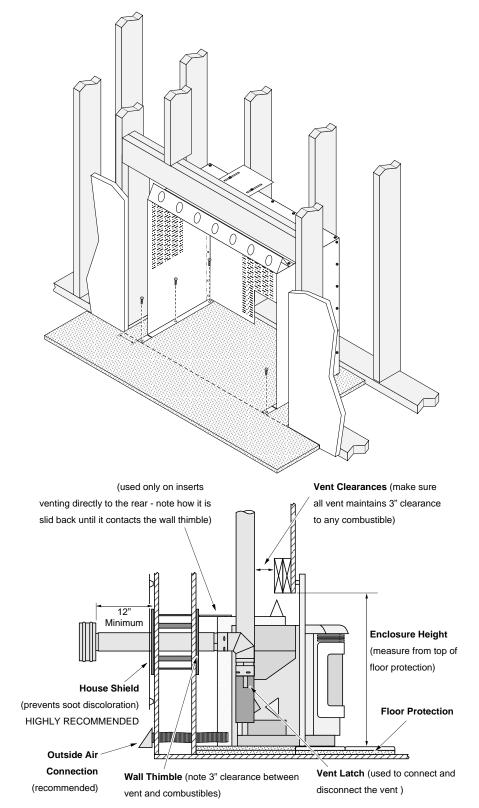
Attach the quick-connects to the two posts near the molex connector on the circuit board (orientation does not mater).





## **ZC Kit** (99200149)

The optional zc kit allows this insert to be directly into the framing of a house or mobile home. See the kit for installation details.



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