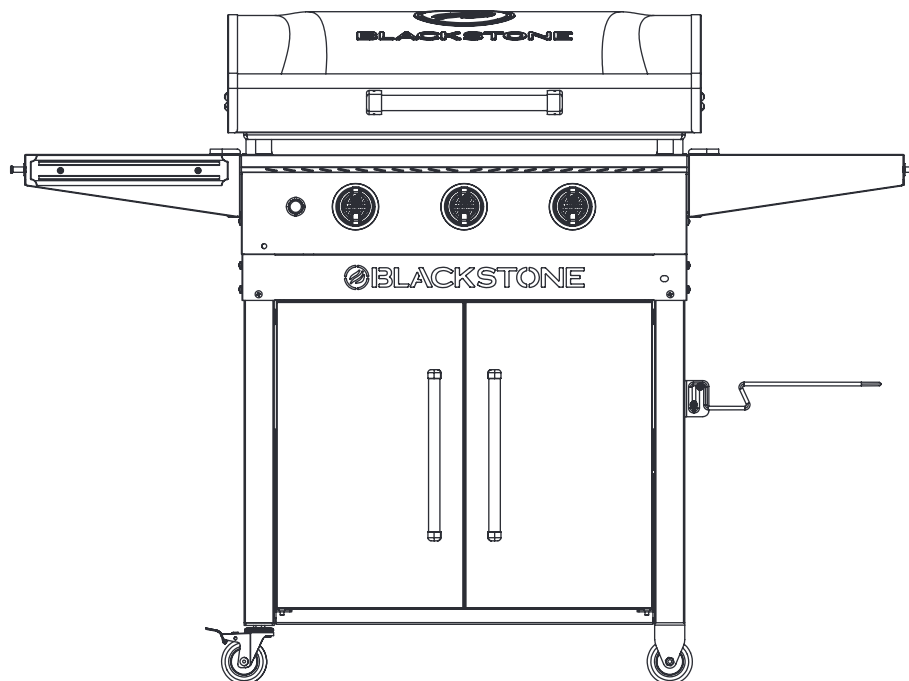


**MODEL: 2104** v07



OWNER'S MANUAL

# 28" XL GRIDDLE WITH HOOD, CABINET & FOLDING SHELVES

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[BlackstoneProducts.com/support](https://BlackstoneProducts.com/support)

### IMPORTANT:

This instruction manual contains important information necessary for the proper assembly and safe use of the appliance.

Read and follow all warnings and instructions before assembling and using the appliance.

Keep this manual for future reference.

Installer/Assembler: Leave these instructions with the consumer.

### SAFETY ALERT KEY

#### ⚠ DANGER

Indicates a hazardous situation that, if not avoided, will result in death or serious injury.

#### ⚠ CAUTION

Indicates a hazardous situation that, if not avoided, could result in minor or moderate injury.

#### ⚠ WARNING

Indicates a hazardous situation that, if not avoided, could result in death or serious injury.

#### NOTICE

Indicates information considered important, but not hazard-related (e.g. messages related to property damage).



# IMPORTANT SAFETY INFORMATION

## ⚠ DANGER

If you smell gas:

- Shut off gas to the appliance.
- Extinguish any open flame.
- Open hood.
- If odor continues, keep away from the appliance and immediately call your gas supplier or your fire department.

## ⚠ WARNING

- **DO NOT store or use gasoline or other flammable liquids or vapors in the vicinity of this or any other appliance.**
- **An LPG cylinder not connected for use shall not be stored in the vicinity of this or any other appliance.**

## ⚠ WARNING

This appliance shall be used outdoors only.

- **CARBON-MONOXIDE HAZARD – USING THIS APPLIANCE IN AN ENCLOSED SPACE MAY CAUSE DEATH.**
- **ONLY USE IN WELL- VENTILATED AREAS.**
- **DO NOT use this appliance inside buildings, garages, caravans, tents, marine craft, cars, mobile homes or similar locations.**

## GAS APPLIANCE SAFETY

### DO NOT OPERATE THIS APPLIANCE UNATTENDED.

- The use of alcohol, prescription, or non-prescription drugs may impair the consumer's ability to properly assemble or safely operate the appliance.
- Keep children and pets away from the appliance at all times.

### HAVE A TYPE BC OR ABC FIRE EXTINGUISHER READILY AVAILABLE.

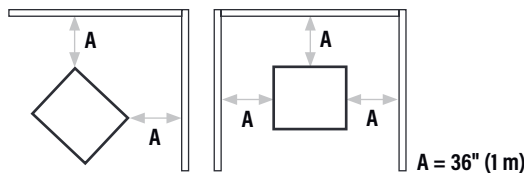
- In the event of an oil or grease fire DO NOT attempt to extinguish with water. Immediately call the fire department. A Type BC or ABC fire extinguisher may, in some circumstances contain the fire.

### DO NOT USE FOR PURPOSES OTHER THAN INTENDED:

- DO NOT modify this appliance.
- DO NOT use for commercial cooking.
- DO NOT use this appliance as a heater.
- DO NOT install this appliance in or on a boat.
- DO NOT attempt to attach this appliance to the self-contained LPG system of a camper trailer, recreational vehicle or motor home.

### MAINTAIN PROPER CLEARANCES FROM COMBUSTIBLE MATERIAL:

- DO NOT use this appliance on or under any apartment or condominium balcony or deck.
- DO NOT use this appliance under overhead combustible construction.
- DO NOT operate this appliance any closer than 36 in (1 m) from the sides and back of the appliance.



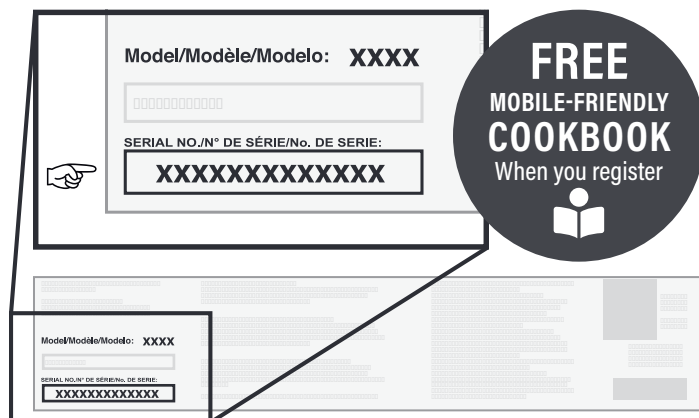


# ACTIVATE YOUR WARRANTY

The North Atlantic Imports LLC 1-Year Warranty covers replacement parts up to one year after the date of purchase.

## TO ENABLE THIS WARRANTY, YOU WILL NEED TO PROVIDE:

👉 Your appliance's Serial Number



The Serial Number can be found on your appliance's Manufacturer Label.

(The Manufacturer Label is a large silver sticker found on the body of your appliance.)



Register your appliance at  
[BlackstoneProducts.com/register](https://BlackstoneProducts.com/register)

## WARRANTY OVERVIEW

North Atlantic Imports, the manufacturer, will warranty for one year from purchase all parts, workmanship, and finishes. It will be the manufacturer's option as to whether to repair or replace any of the above items. All warranties are limited to the original purchaser only. This warranty does not cover any liability on the part of North Atlantic Imports, its agents or employees, for any indirect or consequential damages for breach of warranty. The purchaser must follow the manufacturer's usage instructions.

Under no circumstances is the manufacturer responsible for damages from the failure to operate the cooking station properly. It is the responsibility of the purchaser to establish the warranty period by verifying the original purchase date with original sales receipt.



## DETAILED EXPLANATION OF THE WARRANTY

North Atlantic Imports LLC warrants to the owner that the product covered by this agreement is free from defects in material and workmanship under normal use and service for which it was intended if, but only if, it has been operated in accordance with North Atlantic Imports LLC instructions exclusively for domestic use, and not for private or public club, institutional or commercial purposes.

North Atlantic Imports LLC's obligation under this warranty is limited to replacing or repairing, free of charge, any part or parts that may prove, to the satisfaction of North Atlantic Imports LLC, to be defective under normal home use and service within the following stated periods of time from the date of purchase; for one year from purchase, all parts, finish, and workmanship. Should any failure to conform to this warranty become apparent during applicable warranty periods stated above, the original purchaser must notify North Atlantic Imports LLC of breach of warranty within the applicable warranty period.

North Atlantic Imports LLC shall upon notice and compliance by the original purchaser with such instructions, correct such nonconformity by repair or replacement of the defective part or parts.

Correction in the manner provided above shall constitute a fulfillment of all obligations of North Atlantic Imports LLC with respect to the quality of the product.

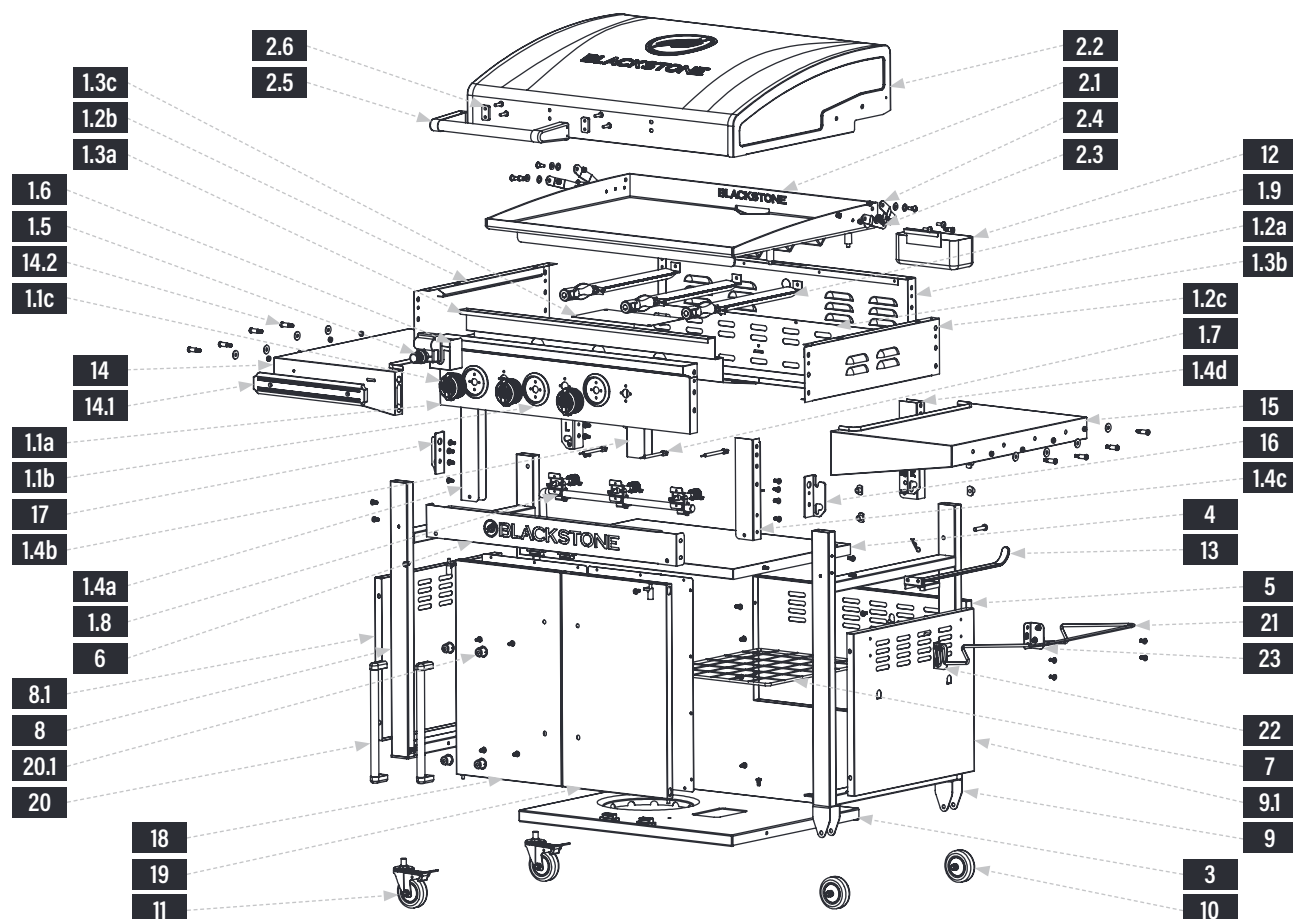
North Atlantic Imports LLC does not warrant this equipment to meet the requirement of any safety code of any state, municipality or other jurisdiction, and the original purchaser assumes all risk and liability whatsoever resulting from the use thereof, whether used in accordance with North Atlantic Imports LLC instructions or otherwise.

This warranty does not cover and is intended to exclude any liability on the part of North Atlantic its agents, servants or employees whether under this warranty or implied by law for any indirect or consequential damages for breach on any warranty. The purchaser must establish all applicable warranty periods pursuant to this warranty by verifying the original purchase date by producing the dated sales receipt. This warranty shall not apply to this product or any other part thereof which has been subject to accident, negligence, alteration, abuse, or misuse or which has been repaired or altered without North Atlantic written consent, outside of North Atlantic Imports LLC factory. The full manufacturer warranty is not valid for griddles purchased from unlicensed, third-party resellers, purchased at a discount due to missing or damaged parts, or purchased as a floor model; at the discretion of North Atlantic Imports.

North Atlantic Imports LLC makes no warranty whatsoever in respect to accessories or parts not supplied with it. This warranty shall apply only within the boundaries of the United States of America. This warranty gives the original purchaser specific rights, and the original purchaser may also have other rights, which vary from state to state.

# ASSEMBLY GUIDE

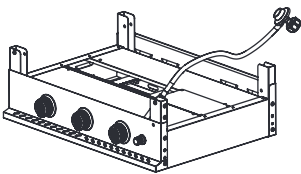

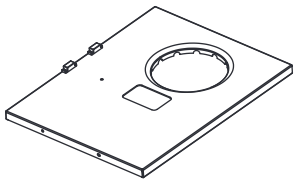
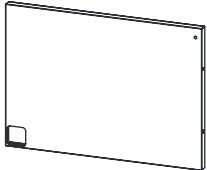
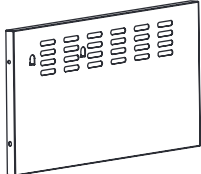

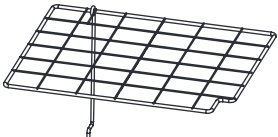
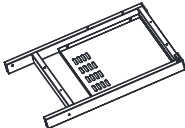
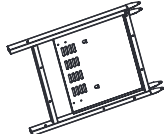


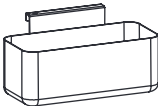

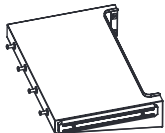
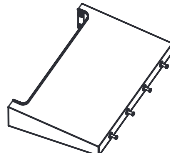


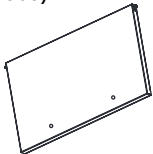
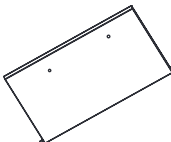
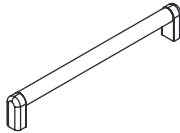



## EXPLODED VIEW



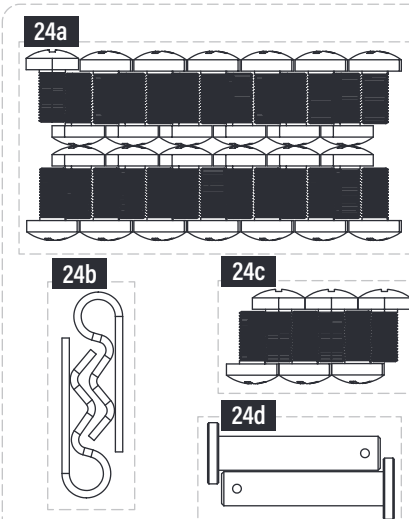
## PARTS LIST

PARTS	QTY	PARTS	QTY	PARTS	QTY	PARTS	QTY
1.1a Control panel	1	1.3c LPG tank heat shield	1	1.8 Gas rail	1	8.1 Left cart panel	1
1.1b Control knob bezels	3	1.4a Left front U panel	1	1.9 Tubular burners	3	9.1 Right cart panel	1
1.1c Control knobs	3	1.4b Left rear U panel	1	2.1 Griddle top	1	14.1 Magnet strip	1
1.2a Rear panel	1	1.4c Right front U panel	1	2.2 Hood assembly	1	14.2 Metal shelf pegs	4
1.2b Left panel	1	1.4d Right rear U panel	1	2.3 Front hinges	2	20.1 Handle sleeves	4
1.2c Right panel	1	1.5 Ignitor	1	2.4 Rear hinges	2		
1.3a Front baffle panel	1	1.6 Ignitor heat shield	1	2.5 Hood handle	1		
1.3b Rear baffle panel	1	1.7 Ignition needles	3	2.6 Mica sheets	2		



<b>1</b> Griddle body (1 piece)	<b>2</b> Griddle top & Hood (1 piece)		<b>3</b> Cart base (1 piece)		
					
<b>4</b> Cart top panel (1 piece)	<b>5</b> Cart rear panel (1 piece)		<b>6</b> Front logo panel (1 piece)		
					
<b>7</b> Inner shelf (1 piece)	<b>8</b> Left leg assembly (1 piece)	<b>9</b> Right leg assembly (1 piece)	<b>10</b> Fixed wheels (2 pieces)	<b>11</b> Caster wheels (2 pieces)	
					
<b>12</b> Grease cup (1 piece)	<b>13</b> Paper towel holder (1 piece)	<b>14</b> Left side shelf (1 piece)	<b>15</b> Right side shelf (1 piece)	<b>16</b> Side shelf bracket (L) (2 pieces)	<b>17</b> Side shelf bracket (R) (2 pieces)
					
<b>18</b> Left door (1 piece)	<b>19</b> Right door (1 piece)	<b>20</b> Door handles (2 pieces)	<b>21</b> Garbage bag holder (1 piece)	<b>22</b> Garbage bag holder bracket (L) (1 piece)	<b>23</b> Garbage bag holder bracket (R) (1 piece)
					

- 24** HARDWARE PACK (1 PIECE)
- a.** M6x12 bolts (26 pieces)
  - b.** Shutter pins (2 pieces)
  - c.** Zinc plated M6x12 bolts (6 pieces)
  - d.** 7.8x37 shear pins (2 pieces)





## ASSEMBLY INSTRUCTIONS

Find a large, clean area to assemble your appliance.

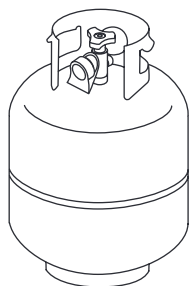
Remove all packing material before assembling.

### ⚠ CAUTION

Sharp edges. Wear gloves while assembling.

### ⚠ CAUTION

Heavy pieces. Two people should assemble this appliance.

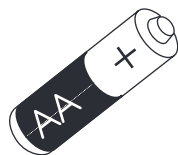


#### NOT INCLUDED:

LPG cylinder

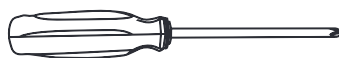
Size: 18 x 12 in (45 x 30 cm), 20 lb (9 kg)

LPG cylinder must include collar to protect LPG cylinder valve.



#### NOT INCLUDED:

AA battery

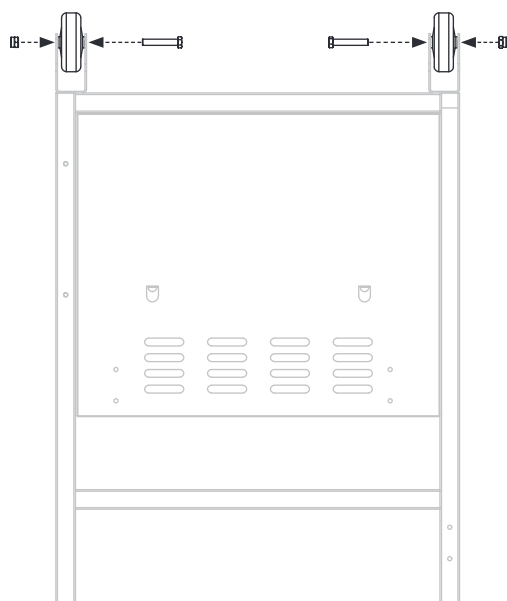


#### TOOL NEEDED:

Phillips head screwdriver

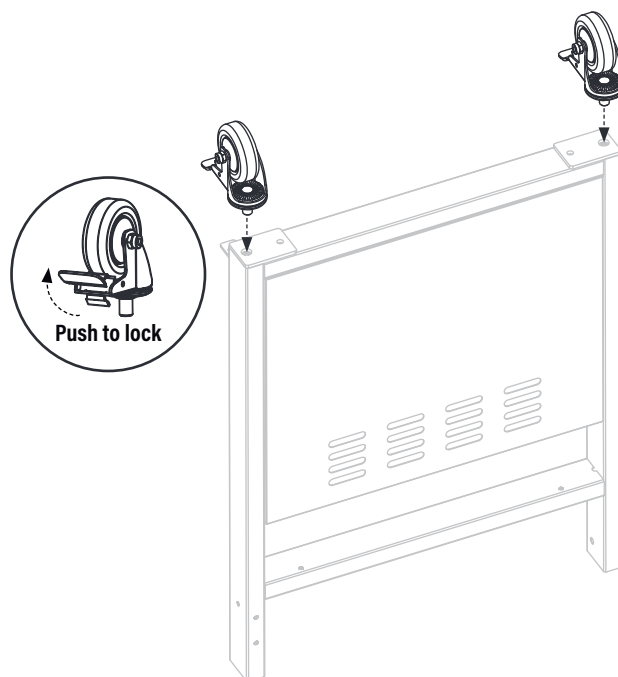
**STEP 01** Remove the right leg assembly from the packaging and set it upside down on a smooth flat surface.

Use the pre-installed bolts and nuts from the two (2) fixed wheels to attach them to the right leg assembly.



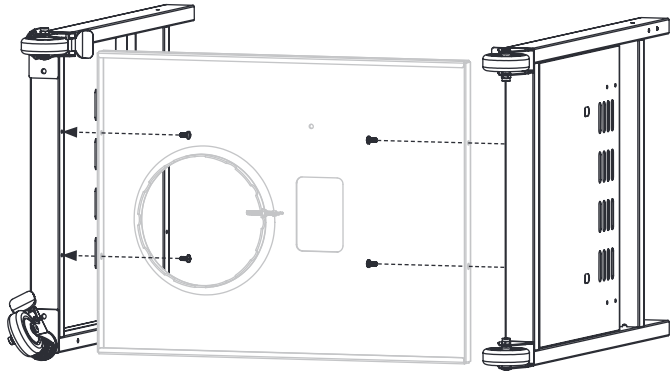
**STEP 02** Remove the left leg assembly from the packaging.

Screw the two (2) caster wheels into the left leg assembly (Ensure that the wheels are locked before attaching them.)

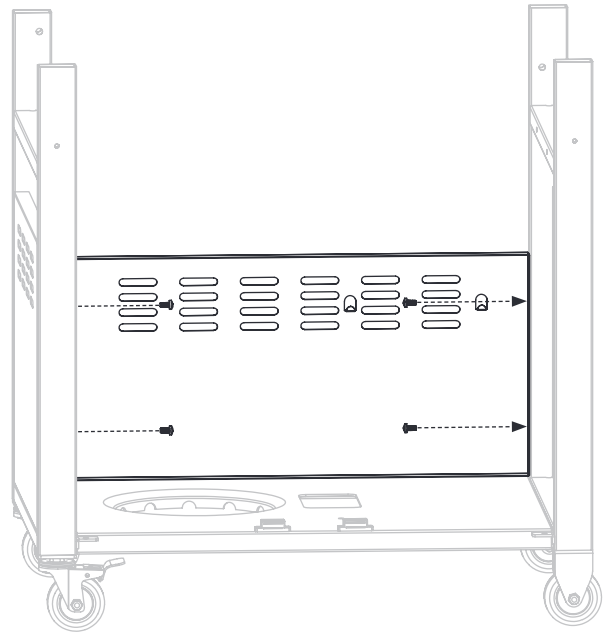




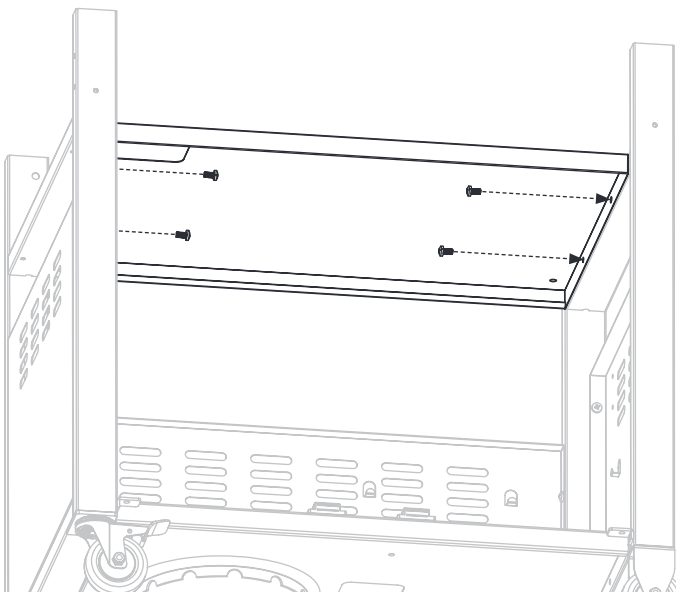
**STEP 03** Use four (4) M6x12 bolts to attach the left and right leg assemblies to the cart base. (Ensure that the propane wing screw is on the bottom.)



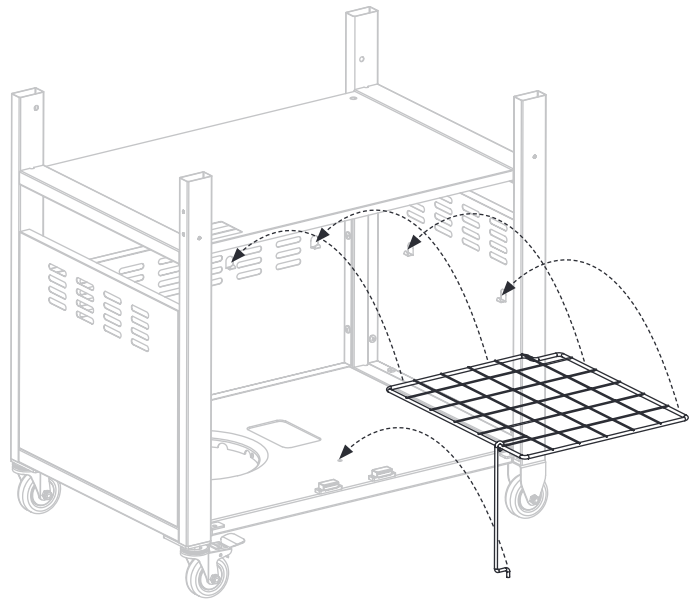
**STEP 04** With the help of another person, place the cart on its wheels. Use four (4) M6x12 bolts to attach the cart rear panel to the left and right leg assemblies.



**STEP 05** Use four (4) M6x12 bolts to attach the cart top panel to the left and right leg assemblies. (The regulator hole should be in the front left corner.)

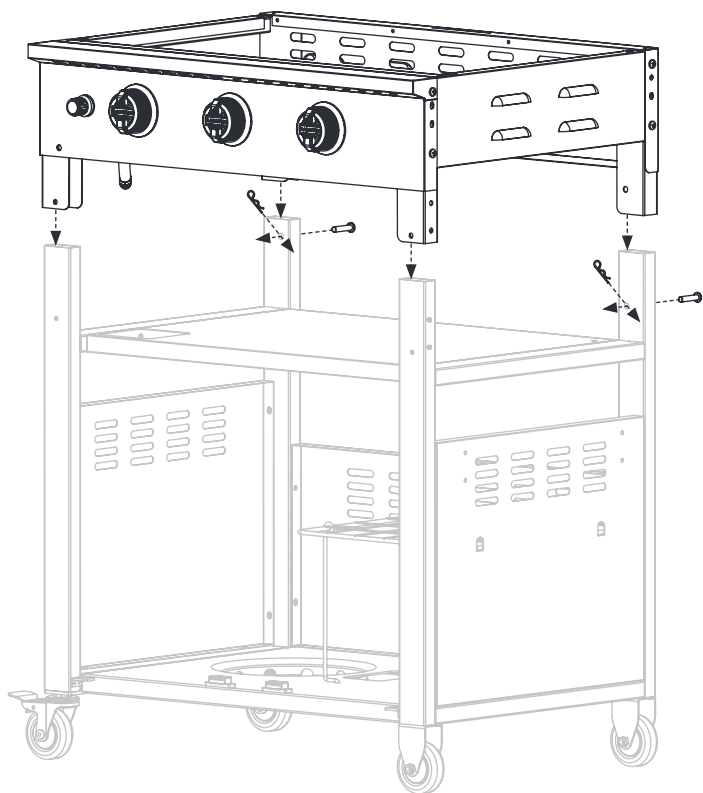


**STEP 06** Install the inner shelf by resting the shelf on the four (4) inner shelf brackets, and inserting the leg into the cart base hole.

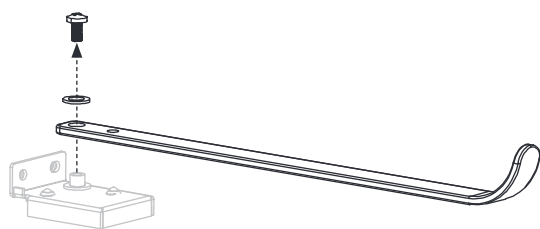




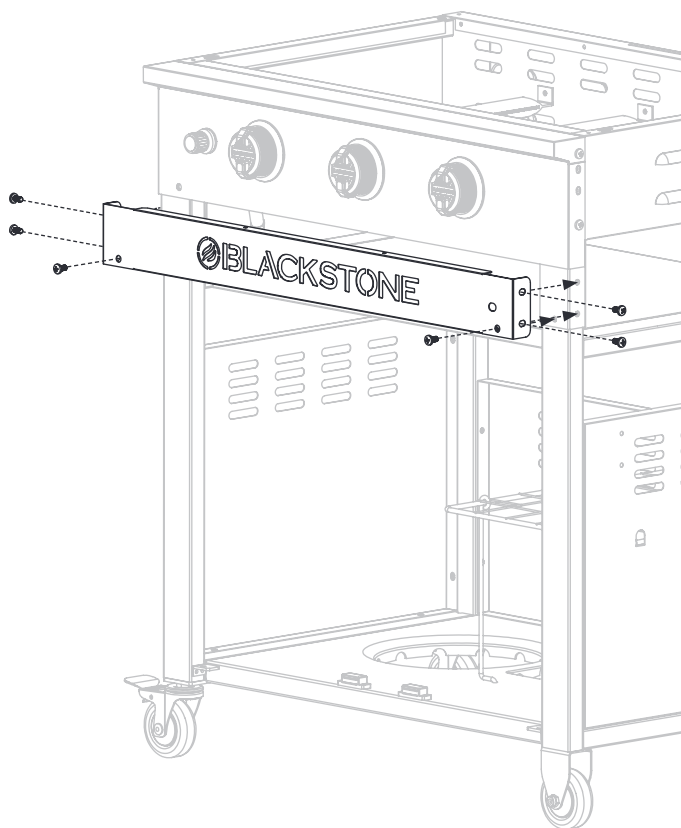
**STEP 07** With the help of another person, remove the griddle body from the packaging. Set the griddle on the cart legs. Use two (2) shear pins to fasten the rear legs to the rear griddle U panels, and use two (2) cotter pins to secure.



**STEP 09** Remove the bolt, washer and paper towel holder from the paper towel holder bracket.

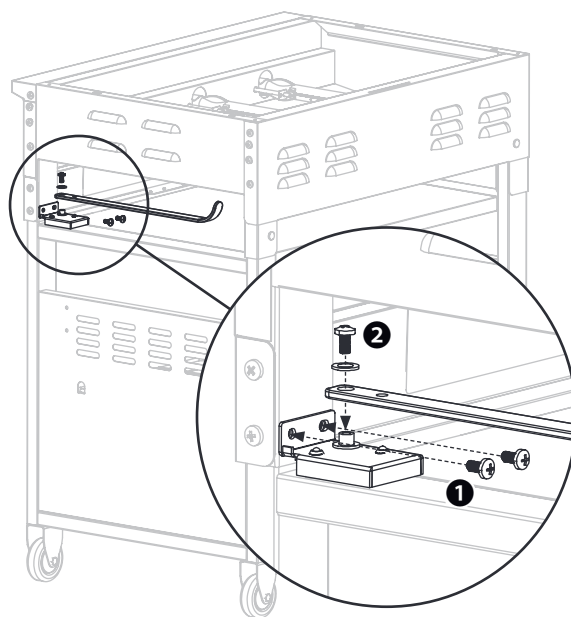


**STEP 08** Use six (6) zinc plated M6x12 bolts to attach the front logo panel to the front griddle U panels.



**STEP 10 1** Use two (2) M6x12 bolts to attach the paper towel bracket to the back of the griddle right front U panel.

**2** Use the previously removed bolt and washer to attach the paper towel holder to the paper towel bracket.

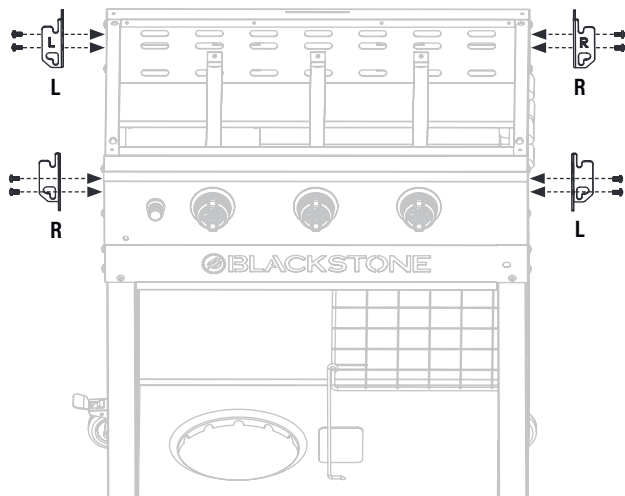






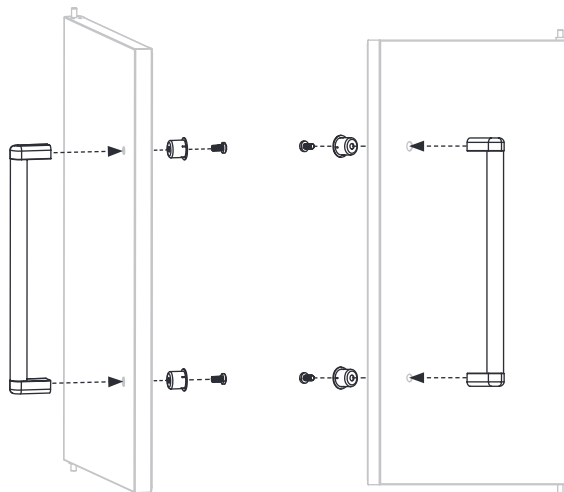
**STEP 11** Use the four (4) pre-installed M6x12 bolts to attach one (1) side shelf bracket (L) and one (1) side shelf bracket (R) to the left side of the griddle body.

Repeat with the right side of the griddle body.



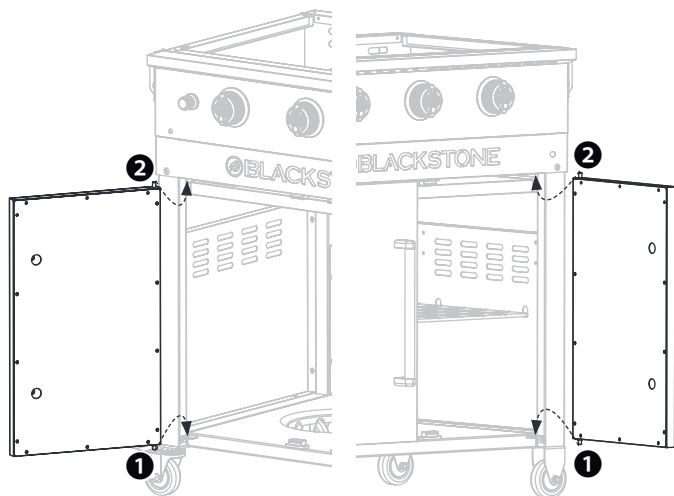
**STEP 12** Use the two (2) pre-installed M6x12 bolts from one (1) door handle to install the door handle and two (2) handle sleeves to the left cabinet door.

Repeat with the right cabinet door.



**STEP 13** Attach the left cabinet door assembly to the cart by first **1** inserting the lower door hinge pin, then **2** pressing down and inserting the upper door hinge pin.

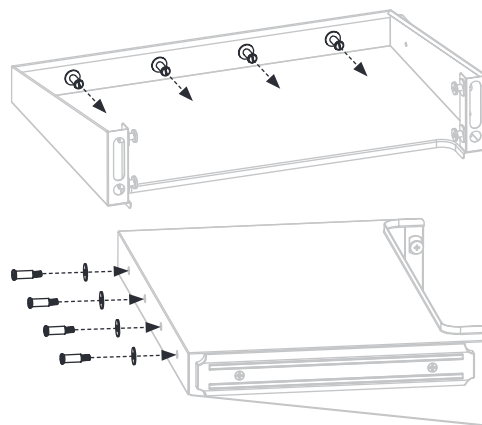
Repeat with the right cabinet door assembly.



**STEP 14** Remove the four (4) metal shelf pegs and four (4) washers from inside the left side shelf.

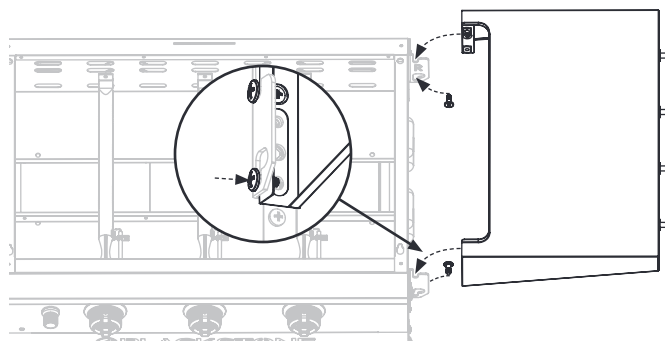
Attach them to the outside of the shelf.

Repeat with the right side shelf.



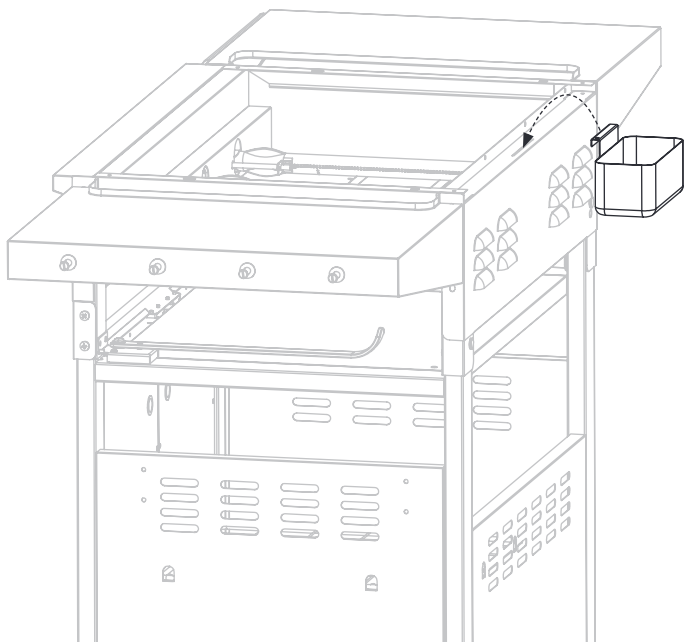
**STEP 15** Remove the lower two (2) M8 step bolts from the right side shelf. Set the upper two (2) M8 step bolts on the side shelf brackets. Use the two (2) removed M8 step bolts to secure the right side shelf to the side shelf brackets.

Repeat with the left side shelf.

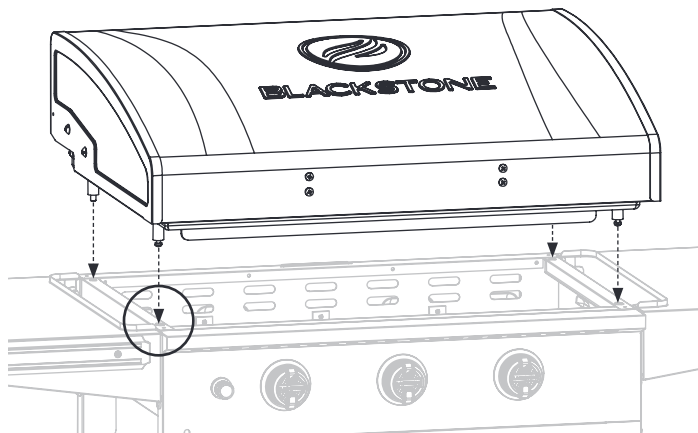




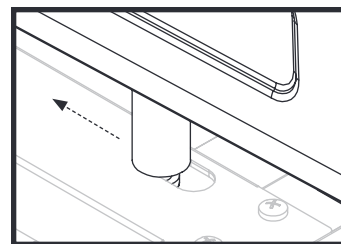
**STEP 16** Hang the grease cup in the slot on the back of the griddle body.



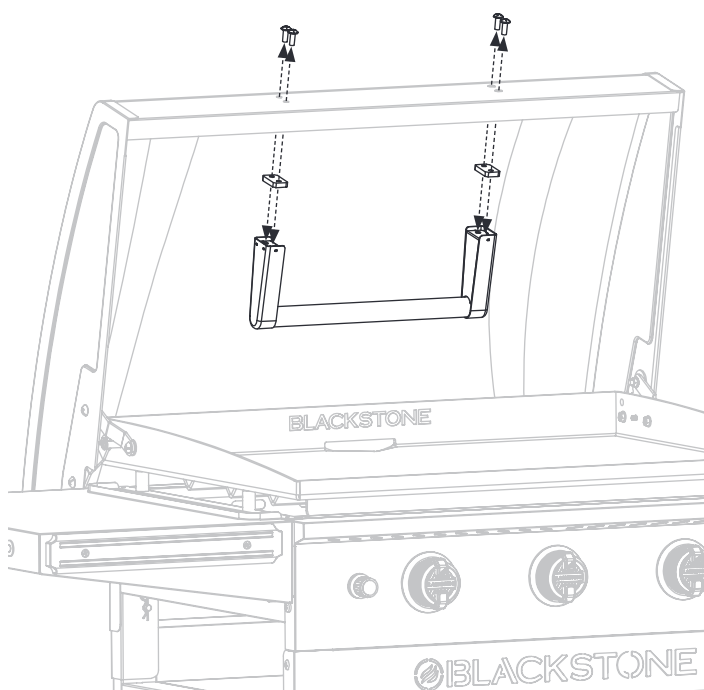
**STEP 17** With the help of another person, place the griddle top and hood onto the griddle body.



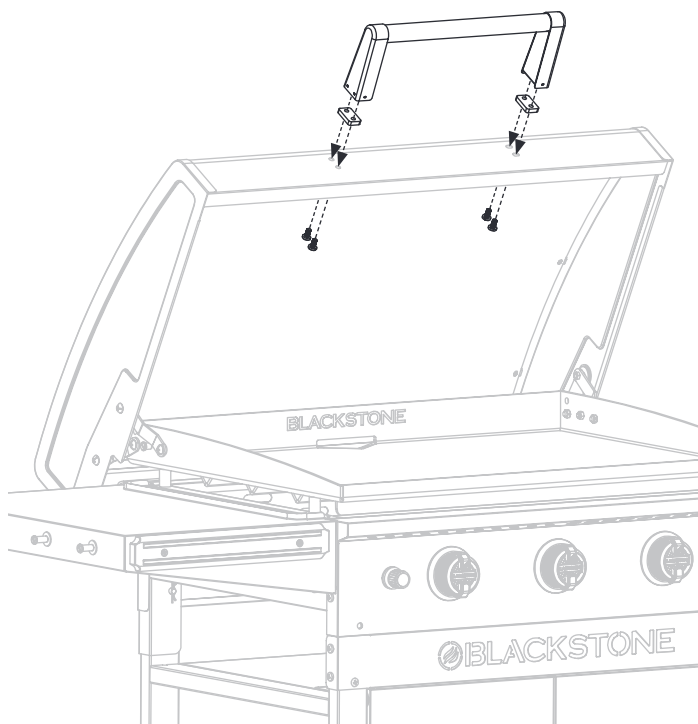
Place the two front pins into the front locking holes and push the griddle top and hood back. Then, set the two rear pins into the rear holes.



**STEP 18** Remove the hood handle, two (2) mica sheets and four (4) M6x16 bolts from inside the hood.

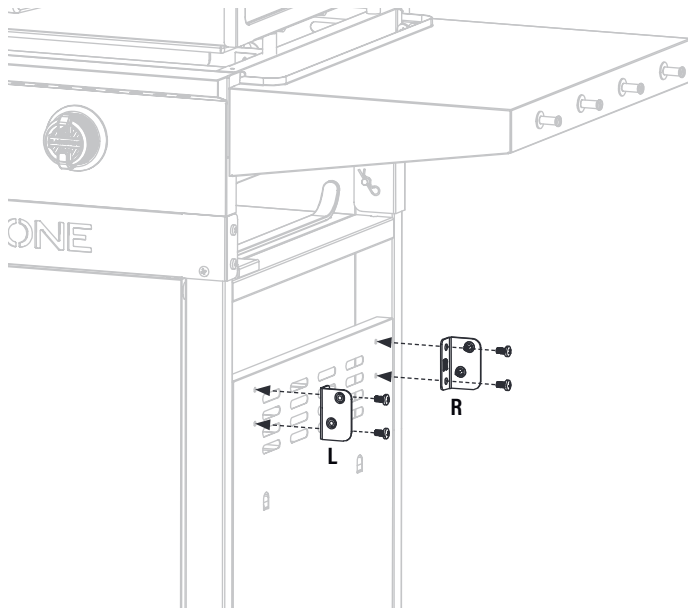


**STEP 19** Attach the hood handle assembly to the outside of the hood.



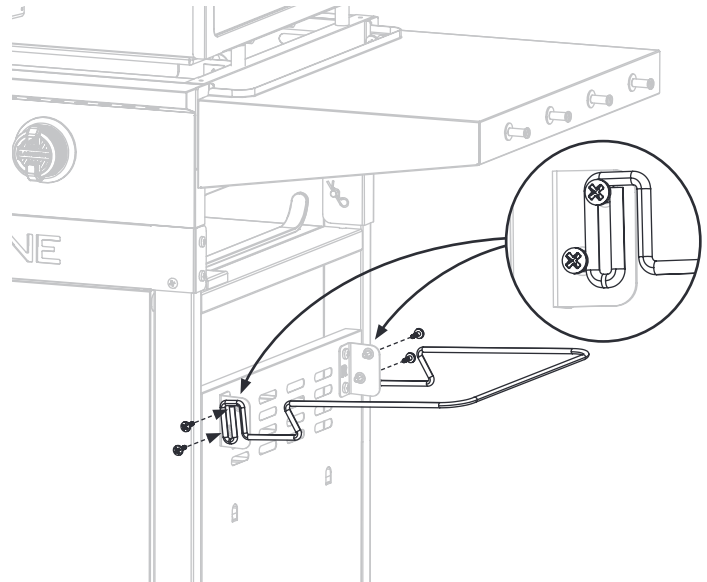


**STEP 20** Use four (4) M6x12 bolts to attach the garbage bag holder bracket (L) and garbage bag holder bracket (R) to the right side of the griddle body.

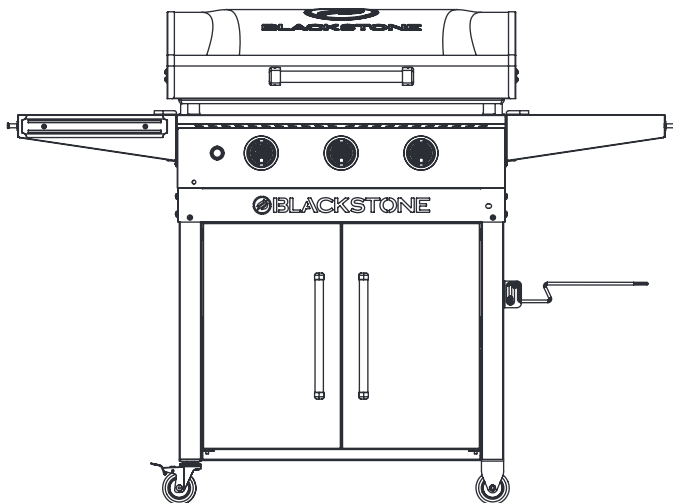


**STEP 21** Thread two (2) M4 step bolts into the bottom holes of the garbage bag holder brackets.

Use two (2) M4 step bolts to attach the garbage bag holder to the garbage bag holder brackets.



**STEP 22** Proceed to **USING YOUR BLACKSTONE.**



#### NOTICE

DO NOT leave the hood closed for more than 10 minutes while cooking.

#### NOTICE

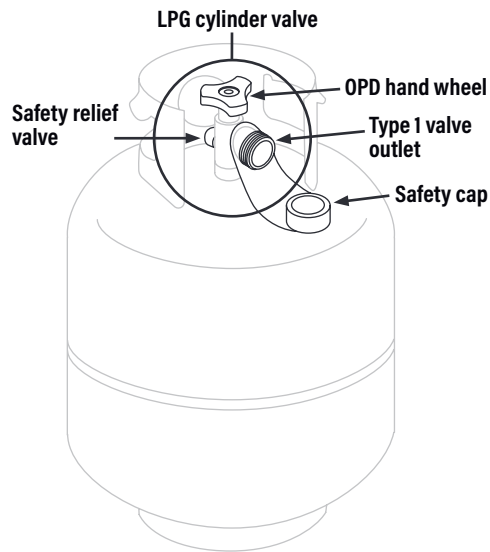
- Maximum weight on the side shelf is 10 lbs (4.5 kg).
- The side shelf may get hot while appliance is in use.



# USING YOUR BLACKSTONE

## THE LPG CYLINDER VALVE MUST HAVE:

- Type 1 valve outlet (thread on the outside).
- Safety relief valve.
- UL listed Overfill Protection Device (OPD). This OPD safety feature is identified by a unique triangular hand wheel.
- Safety cap (dust cap).



## REGULATOR SAFETY

### ⚠ WARNING

Cross threading can occur if you force thread a connection at an improper angle. This will damage the threads, lead to propane leaking, and potentially result in a build-up of fuel that can ignite.

DO NOT cross thread the connection between your LPG cylinder and regulator.

### ⚠ WARNING

If you can not connect the regulator, DO NOT use the regulator.

Regulator must be replaced with a Blackstone approved model by a professionally licensed, authorized dealer.

Use this appliance, as purchased, only with gas and regulator/valve assembly supplied.

## FITTINGS & HOSES

- Annual checking and tightening of metal fittings is recommended.
- ⚠ Keep the fuel supply hose away from any heated surfaces.
- Before each use, check to see if hoses are cut or worn.

Replace damaged hose before using appliance. (Use only Blackstone approved replacement parts for valve, hose, or regulator. Failure to comply will void the warranty.)

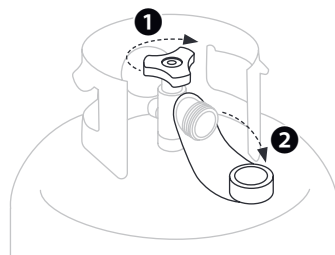
## CONNECT THE LPG CYLINDER

### 20 LB (9 KG)

**STEP 01** Turn the control knobs to OFF.

① Ensure that the LPG cylinder is OFF by turning the OPD hand wheel clockwise to a full stop.

② Remove the safety cap from the Type 1 valve outlet.



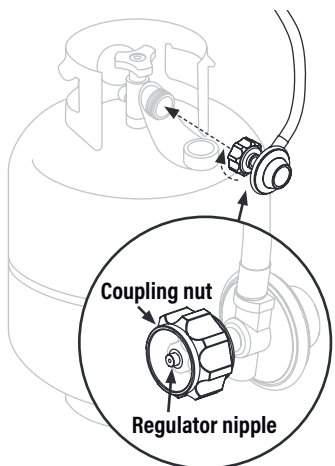
**STEP 02** Hold the regulator in a straight line with the Type 1 valve outlet so as not to cross thread the connection.

Center and insert the regulator nipple into the Type 1 valve outlet.

Hand-tighten the coupling nut in a clockwise direction.

(DO NOT use tools to connect.)

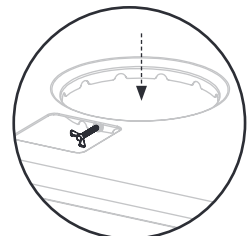
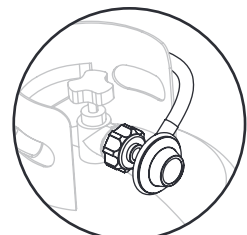
If connection cannot be completed, disconnect regulator and repeat this step.



⚠ The LPG cylinder supply system must be arranged for vapor withdrawal.

Always keep new LPG cylinders in upright position during use, transit or storage.

**STEP 03** Set the LPG cylinder on the cart base. Tighten the cart base wing screw to secure it to the appliance.





## LEAK TEST INSTRUCTIONS

### NOTICE

DO NOT use household cleaning agents. Damage to gas valve, hose, and regulator components may result.  
Use a clean paintbrush and a 10/90 mild soap and water solution to perform the leak test.

### LEAK TEST: LPG CYLINDER

- Leak test new and exchanged LPG cylinders BEFORE connecting to griddle.
- DO NOT smoke during leak test.
- DO NOT use an open flame to check for gas leaks.
- Appliance must be leak tested outdoors in a well-ventilated area, away from ignition sources such as gas fired or electrical appliances.
- During leak test, keep appliance away from open flames or sparks.

**STEP 01** Brush soapy solution onto joint areas of the LPG cylinder.

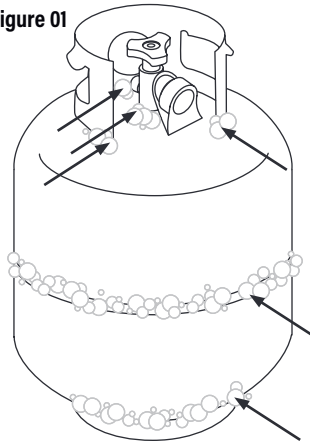
(Indicated by arrows in figure 01.)

- Leaks are indicated by growing bubbles.

### ⚠ WARNING

If growing bubbles appear during leak test, DO NOT use or move the LPG cylinder. Immediately contact an LPG supplier or fire department.

Figure 01



### LEAK TEST: VALVES, HOSE & REGULATOR

**STEP 01** Turn the control knobs to OFF.

**STEP 02** Connect the regulator to the LPG cylinder.

**STEP 03** Completely open the LPG tank by turning the OPD hand wheel counterclockwise.

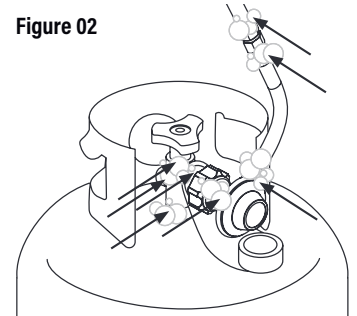
- If you hear a rushing sound, turn gas off immediately. There is a major leak at the connection.
- Immediately close the LPG cylinder by turning the OPD hand wheel clockwise and re-tighten connections. If leaks cannot be stopped DO NOT TRY TO REPAIR.

**STEP 04** Brush soapy solution onto joint areas of valves and regulator.

(Indicated by arrows in figure 02.)

- Leaks are indicated by growing bubbles.
- Immediately close the LPG cylinder by turning the OPD hand wheel clockwise and re-tighten connections.

Figure 02



### ⚠ WARNING

If leaks cannot be stopped, DO NOT try to repair. Regulator must be replaced with a Blackstone approved model by a professionally licensed, authorized dealer.

## FIRST TIME CLEANING

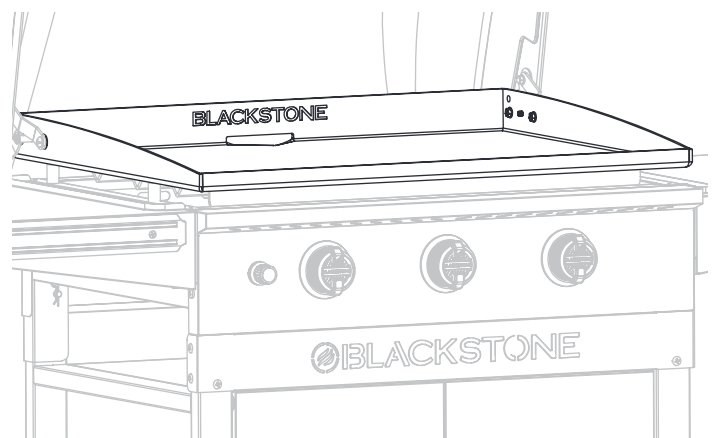
### CLEANING YOUR GRIDDLE TOP

### NOTICE

Soap will ruin a seasoned griddle. This is the only time you should use soap on the griddle cooking surface.

**STEP 01** Wash the griddle cooking surface with hot, soapy water.

**STEP 02** Rinse and dry completely.





# IGNITION INSTRUCTIONS

## 1. CHECK VALVES

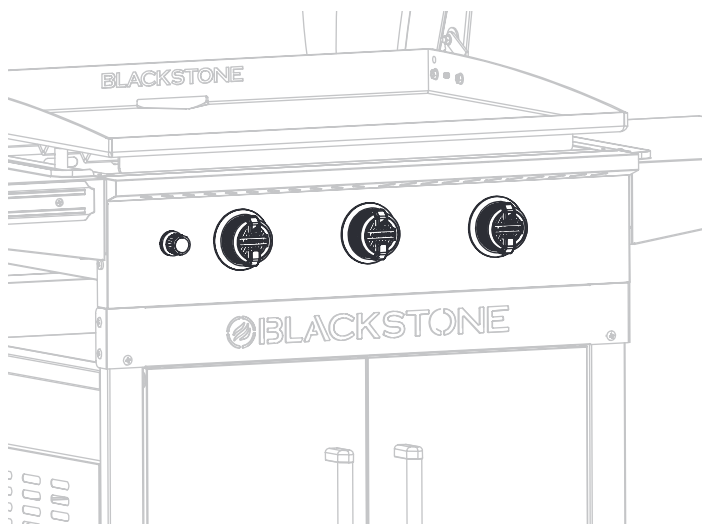
**STEP 01** Turn knobs to OFF position.

**STEP 02** Push in knobs and release. Knobs should spring back. If knobs DO NOT spring back, replace valve assembly before using appliance.

**STEP 03** Rotate knobs to LOW then turn back to OFF. Knobs should turn smoothly.

### ⚠ WARNING

If burner does not ignite with open LPG cylinder valve, gas will continue to flow out of burner and could accidentally/inadvertently ignite with risk of injury. Ensure gas is off at the supply shut off valve before checking appliance valves.



## 3. CHECK BURNER FLAME

Always check burner flame before use.

**STEP 01** Light burners and rotate knobs from HIGH to LOW.

**STEP 02** Look below the cooking top to view burners. When knob is at HIGH, flames should be larger than when knob is at LOW.

### ⚠ WARNING

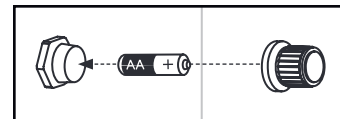
A clogged burner tube can lead to a fire beneath the appliance. Burner should be removed and cleaned annually or whenever heavy build-up or insects/insect nests are found.

## 2. BATTERY POWERED IGNITION

⚠ DO NOT lean over the appliance while lighting.

**STEP 01** Insert one (1) AA battery (not included) under the ignitor button.

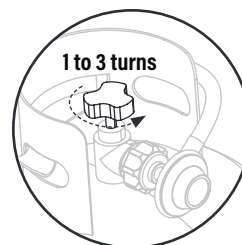
Screw the button into place over the positive terminal.



### STEP 02

① Turn the control knob to OFF.

**STEP 03** Turn gas ON at the LPG cylinder by turning the OPD hand wheel counterclockwise 1 to 3 turns.

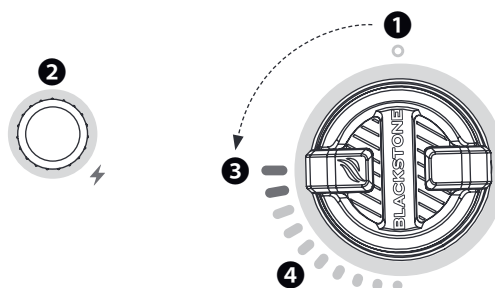


### STEP 04

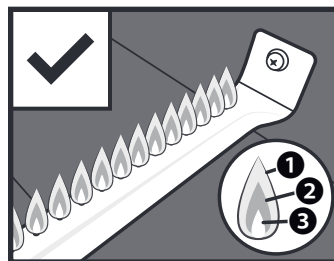
② Push and hold the ignitor button.

③ Push and turn the control knob counter-clockwise to HIGH. (Release the ignitor button when the burner lights.)

④ Adjust the temperature to desired level.

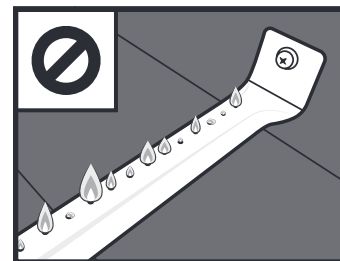


### HEALTHY BURNER FLAME PATTERN



- ① Flickers of yellow color.
- ② Dark blue color.
- ③ Vibrant blue.

### BURNER FLAMES ARE YELLOW OR IRREGULAR

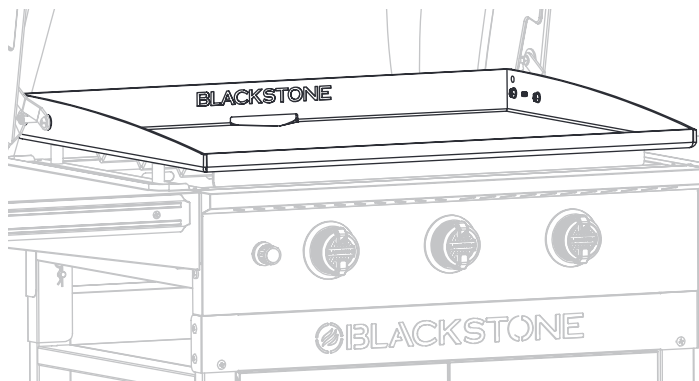


If there is a sudden drop or low flame issue, please reference the Troubleshooting chapter.



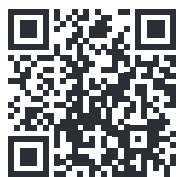


# GRIDDLE SEASONING INSTRUCTIONS



## WHAT OIL IS BEST TO USE?

- Blackstone Seasoning and Cast Iron Conditioner.
- Any plant-based cooking oil.
- Rendered animal fat with no additives.



## VIDEO TUTORIAL

How to Season a New Blackstone Griddle

▶ [youtube.com/watch?v=VspmDVnj2pl&t=3s](https://youtube.com/watch?v=VspmDVnj2pl&t=3s)

**STEP 01** Wipe any debris off griddle top.



**STEP 02** Set your griddle to high heat until your griddle top changes color. (~10 min)



**STEP 03** Use tongs to hold a paper towel or cotton cloth and spread 2-3 tablespoons of your seasoning oil across the entire griddle top.  
When seasoning your griddle top, remember to use a thin and even layer of oil—the thinner the layer of oil, the easier it will be to burn it off.



**STEP 04** The griddle top is ready for another layer of oil when it stops smoking. Repeat **STEP 03** 3-4 times, or until the griddle surface is black.



## SEASONING TROUBLESHOOTING

### THERE IS A BROWNISH RESIDUE ON THE GRIDDLE SURFACE:

#### POSSIBLE CAUSES

- Too much oil was used.
- You turned off the heat too soon.

#### SOLUTION

**STEP 01** Turn your griddle on high and let it heat for 10-15 minutes.

**STEP 02** Scrape off as much of the thickened and partially cooked oil as you can.

**STEP 03** Re-season with a very thin layer of oil.

### THE EDGES OF THE GRIDDLE SURFACE ARE NOT BLACK:

After using your griddle for multiple cooks, the seasoning will even out and improve.

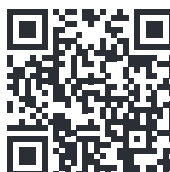
## PREVENTING RUST

Use your griddle frequently. Every time you cook, you are adding to the seasoning, which makes rust less likely.

### NOTICE

If you live in a humid or coastal climate, your griddle may require more frequent seasonings between uses.

If rust appears on the griddle surface, rub it off with steel wool, low grit sandpaper or the **Blackstone Pumice Stone** and re-season the surface.



## VIDEO TUTORIAL

Recovering your Blackstone Griddle Top

▶ [youtube.com/watch?v=thPE2lgnSil](https://youtube.com/watch?v=thPE2lgnSil)

## COOKING ON YOUR BLACKSTONE

### ⚠ DANGER

Flammable items can spontaneously combust if placed near the appliance. DO NOT place flammable items such as aerosol containers, oily or greasy towels near the cooking surface.

### ⚠ CAUTION

This appliance will be hot during and after use. DO NOT handle hot parts with unprotected hands. Use long-handled cooking utensils and oven mitts.

### NOTICE

DO NOT store any items within 3 in (8 cm) of the cooking surface while in use.

### IF GREASE OR OTHER HOT MATERIAL DRIPS ONTO VALVE, HOSE OR REGULATOR:

**STEP 01** Turn off gas supply immediately.

**STEP 02** Determine the cause and correct it.

**STEP 03** Clean and inspect valve, hose and regulator.

**STEP 04** Perform a leak test. (Please reference the Leak Test Instructions in **USING YOUR BLACKSTONE**.)

### VIDEO RECIPES

Find recipes and cooking tips at:

🌐 [BlackstoneProducts.com/blogs/recipes](https://blackstoneproducts.com/blogs/recipes)

📺 [youtube.com/c/BlackstoneGriddles](https://youtube.com/c/BlackstoneGriddles)

📱 @blackstoneproducts



**BREAKFAST**  
Strawberries and Cream Pancakes

**LUNCH**  
Oklahoma Fried Onion Burger



**DINNER**  
Tacos Borrachos

## CLEANING YOUR APPLIANCE

Clean your appliance after each use, after it is cool to the touch.

- DO NOT use abrasive pad on areas with graphics.
- If a bristle brush is used to clean any of the cooking surfaces, ensure no loose bristles remain on cooking surfaces prior to cooking.

### ⚠ WARNING

Grease build up can cause a fire. Clean any part of the appliance that gets hot and experiences grease build up after each use.

### PLASTIC PARTS & PAINTED SURFACES:

Wash with warm soapy water and wipe dry with a non-abrasive cloth.

### NOTICE

DO NOT use Citrisol, abrasive cleaners, or a concentrated cleaner on plastic parts. This may result in damage to and failure of parts.

### FOR EVERY SURFACE

The **Blackstone Degreaser and Cleaning Spray** is gentle enough to clean every surface of your appliance. Use it on the cooking surface, the appliance frame, or anywhere that experiences a build up of grease.



## APPLIANCE STORAGE

### ⚠ WARNING

DO NOT move the appliance when in use. Allow the appliance to cool to 115°F (45°C) before moving or storing.

⚠ When not in use, turn OFF appliance by rotating the appliance control knobs to the OFF position and closing the fuel valve.

⚠ When gas supply is connected to appliance, store appliance outdoors in a cool, dry, well-ventilated space and out of reach of children.

### COVER FIT GUIDE

Always cover your appliance if stored outdoors.



To find a cover that will fit your appliance, visit [Blackstoneproducts.com/support](https://blackstoneproducts.com/support).





## CLEANING YOUR GRIDDLE TOP

Clean griddle top after each use, while still warm.

- DO NOT use soap on the griddle top. This will destroy the griddle's seasoning.
- The grease cup must be removed and emptied after each use.

### CAUTION

Grease cup will be hot during and after use. DO NOT remove the grease cup until the griddle has completely cooled.



### VIDEO TUTORIAL

How to Clean your Blackstone Griddle

▶ [youtube.com/watch?v=-ledu9z6NPY](https://youtube.com/watch?v=-ledu9z6NPY)

**STEP 01** Push loose food debris into the grease cup with spatula or straight metal scraper.



**STEP 02** Wipe down griddle top with paper towel.



**STEP 03** Apply a few tablespoons of water to the griddle surface, then scrape the water and debris into the grease cup.

(For stuck-on food residue, use a bit of coarse salt.)



**STEP 04** Wipe again with a paper towel and dry completely.



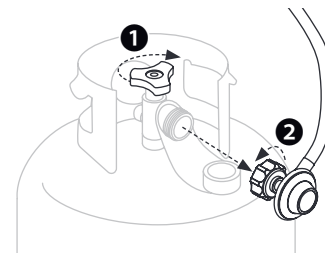
**STEP 05** Apply thin coat of cooking oil to maintain seasoning and protect the griddle top.



## DISCONNECT THE LPG CYLINDER 20 LB (9 KG)

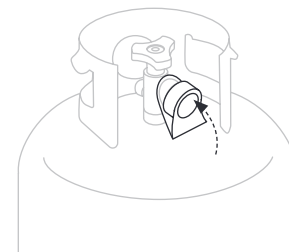
**STEP 01** Ensure that the control knobs are turned to OFF.

- 1 Ensure that the LPG cylinder is OFF by turning the OPD hand wheel clockwise to a full stop.
- 2 Turn the coupling nut counter-clockwise by hand to remove the regulator. (DO NOT use tools to disconnect.)



**STEP 02** Place safety cap on LPG cylinder valve outlet whenever cylinder is not in use.

Only install the type of safety cap on cylinder valve outlet that is provided with the cylinder valve. Other types of caps or plugs may result in leakage of propane.



### STORING LPG CYLINDERS

⚠ DO NOT store a spare LPG cylinder under or near this appliance.

⚠ DO NOT fill an LPG cylinder beyond 80% full.

If the information above is not followed exactly, a fire causing death or serious injury may occur.

⚠ LPG cylinders must be stored outdoors and out of the reach of children.

⚠ DO NOT store an LPG cylinder inside a building, garage, or any other enclosed area.

### FILLING & EXCHANGE

- Use only those reputable exchange companies that inspect, precision fill, test and certify their cylinders. LPG dealer must purge new cylinder before filling.
- Volume of propane in cylinder will vary by temperature.

### WARNING

A frosty regulator indicates gas overfill.

Immediately close LPG cylinder valve and call local LPG dealer for assistance.

⚠ DO NOT release liquid petroleum gas (LPG) into the atmosphere.

• To remove gas from LPG cylinder, contact a certified LPG dealer or local fire department for assistance.

• Exchange tank only for an OPD safety feature-equipped tank.

Your retailer can help you match a replacement LPG cylinder to your appliance.

# TROUBLESHOOTING

## IGNITION TROUBLESHOOTING

### BURNER WILL NOT IGNITE:

If ignition does not occur in 5 seconds:

**STEP 01** Turn the burner controls OFF.

**STEP 02** Wait 5 minutes.

**STEP 03** Repeat the lighting procedure.

If this does not work, to determine the cause, please try to ignite your appliance with a match.

### MATCH LIGHTING INSTRUCTIONS

Before beginning, check for gas leaks. (Please reference the Leak Test Instructions in **USING YOUR BLACKSTONE.**)

**STEP 01** Turn control knob(s) to OFF position.

**STEP 02** Remove cooking top.

**STEP 03** Light a match (or long lighter) no shorter than 11 inches long. Place the flame on the right or left side of the burner.

**STEP 04** Push in and turn the control knob to the HIGH position. Ensure burner lights and stays lit.

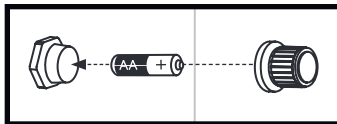
### IF YOU CAN IGNITE YOUR APPLIANCE WITH A MATCH:

#### POSSIBLE CAUSES

Dead / improperly installed battery.

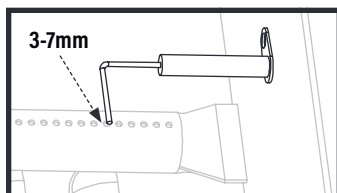
#### SOLUTION

Replace with new battery.



Ignitor wire misaligned.

Ensure that the ignition needle is positioned 3-7mm away from the burner tube, and above a burner hole.



Damage to the ignition system.

Contact customer service for replacement parts.

### IF YOU CAN NOT IGNITE YOUR APPLIANCE WITH A MATCH:

#### POSSIBLE CAUSES

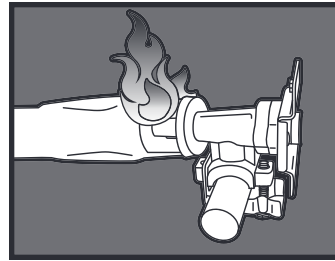
Burner tubes are not receiving fuel.

#### SOLUTION

Clean the burner assembly to remove the obstruction.

## GAS FLOW TROUBLESHOOTING

### A FLAME IS COMING OUT OF THE AIR GATE:



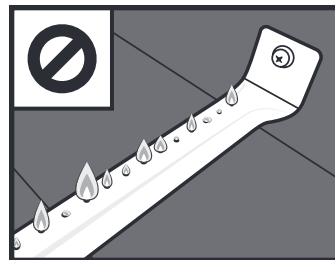
#### POSSIBLE CAUSES

Something is blocking the venturi in the burner tube.

#### SOLUTION

Clean the burner assembly to remove the obstruction.

### BURNER FLAMES ARE YELLOW OR IRREGULAR:



- Appliance will not achieve a high heat or heats unevenly.
- Burner flames start strong, then immediately drop to low even when burner is set to high position.
- Flame height drops when a second burner is lit.
- Flames DO NOT extend the full length of the burner, or only run on one side of the burner.
- Burner flames are inconsistent.

#### POSSIBLE CAUSES

Obstructions in the burner, gas jets, or fuel rail.

LPG cylinder is empty or low.

The regulator's flow limiting device was triggered.

#### SOLUTION

Clean the burner, jets, and gas hose.

Refill or replace the LPG cylinder.

Reset the safety system:

**STEP 01** Turn OFF the appliance, close the LPG cylinder valve, and disconnect the regulator from the LPG cylinder.

**STEP 02** Wait five minutes to allow the pressure to dissipate, then reconnect the regulator to the LPG cylinder and slowly open the OPD hand wheel one half turn.

**STEP 03** Ignite your appliance.

Regulator stuck in safety position.

Contact customer service for replacement parts.



## CLEANING THE BURNER ASSEMBLY



### VIDEO TUTORIAL

How to Clean Your Burner Tube

▶ [youtube.com/watch?v=xKQTCrFCzf8](https://youtube.com/watch?v=xKQTCrFCzf8)

**STEP 01** Ensure that the gas is turned OFF at control knobs and gas supply. Remove the cooking top.

**STEP 02** Carefully detach and remove the burner.



**STEP 03** Clean the inside of the burner:

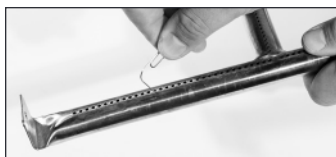
- Run a narrow bottle brush through each burner tube several times. (DO NOT use wire brushes)
- Run a stiff wire bent into a small hook through each burner tube several times.
- Use an air hose to force air into burner tube and out burner ports. Check that air blows through each hole. (Wear eye protection)



**STEP 04** Brush entire outer surface of burner to remove grime.

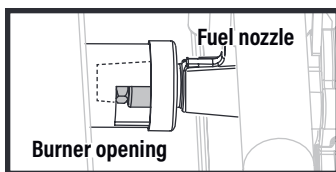


**STEP 05** Clean any blocked ports with stiff wire such as an open paper clip.



**STEP 06** Carefully replace burners and reattach.

⚠ The gas rail fuel nozzle must be reengaged within the burner opening.



## CUSTOMER SERVICE

Visit us online at [BlackstoneProducts.com/support](https://BlackstoneProducts.com/support) for assistance concerning appliance use, replacement parts, or your warranty.

### CUSTOMER SERVICE HOURS:



Monday - Friday  
7:00 am - 5:00 pm (MST)

